Dear Merrimack College Community,

We are looking forward to reopening Merrimack campus for the Fall 2020 semester. To prepare our community, this document details the policies and procedures we have adopted to help protect the health and safety of those on our campus during the ongoing COVID-19 pandemic. It is very important that you, as a Merrimack student, parent or employee — and a valued member of our community — review this guide to understand Merrimack’s approach and how you should engage in what will be a different, yet exciting, campus experience.

When you return to campus, you will immediately notice that campus has been transformed. Many alterations are a result of our planned approach to mitigating the spread of COVID-19, but others, aimed at enhancing the student experience, will transcend this pandemic. Like other institutions, Merrimack has made numerous changes to help de-densify many areas, including classrooms, dining areas, residence halls and student hang-out spaces. To that end, we have created new dining/student spaces in the Rogers Center and McQuade Library and structured new classroom spaces in several buildings, including the Arcidi Center. Most importantly, to protect each other, all members of our campus community are wearing face coverings, socially distancing and being tested for COVID-19 on a regular basis. Right away, your on-campus experience will be different — impacting everything from the way you enter, exit and walk through buildings to how you order lunch — and you will undergo COVID-19 testing within a few days of arriving on campus.

We have also made adjustments to this year’s academic calendar. Undergraduate classes for the Fall 2020 semester will begin on Monday, August 24, 2020. The College will populate residence halls in waves, starting Saturday, August 15, 2020. Freshman move-in and orientation will begin on Wednesday, August 19, 2020.

Graduate classes start dates for the Fall 2020 semester will vary by program. Students will receive program start information directly from their program directors.

We have undertaken several important and thoughtful steps to mitigate the health risks associated with COVID-19 — and are hopeful that Merrimack’s campus will be one of the safest places that anyone can be during the fall semester. To minimize the risk of spreading COVID-19 to others — and maintain our ability to keep our campus open — it is critical that everyone follows all of the safety and health protocols.

While we cannot guarantee that Merrimack College will be untouched by COVID-19, we promise to be transparent about campus changes. Please continue to monitor your Merrimack College email as this situation is rapidly changing and the College may have to adjust procedures and plans shared in this document in order to ensure the health and safety of our community.

I look forward to seeing you this fall. Be safe and be well on your journey back to Merrimack.

Sincerely,

Christopher E. Hopey, Ph.D.
President, Merrimack College
A PHASED APPROACH TO OPENING

In order to safely reopen Merrimack’s campus, the institution’s plan includes a phased approach in order to give the College time to safely implement and modify reopening processes as needed. The following provides a brief overview of the different phases of the opening plan:

<table>
<thead>
<tr>
<th>Phase</th>
<th>Date(s)</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>START</strong></td>
<td>May-July 12, 2020</td>
<td>Mission-critical business, administrative and operations staff.</td>
</tr>
<tr>
<td><strong>CAUTIOUS</strong></td>
<td>July 13, 2020</td>
<td>Administrative, business, academic and student support operations, and graduate students.</td>
</tr>
<tr>
<td><strong>VIGILANT</strong></td>
<td>August 15-24, 2020</td>
<td>Move-in Students and remaining faculty and staff return to campus.</td>
</tr>
<tr>
<td></td>
<td>August 24, 2020</td>
<td>Start of classes</td>
</tr>
</tbody>
</table>

Built on Governor Baker’s phased opening of Massachusetts, the College is currently operating in “Vigilant” phase.

This stage has been developed by tracking the Centers for Disease Control and Prevention’s and Massachusetts Department of Health’s policies, participating in Massachusetts Department of Health weekly meetings and working closely with a number of education and public health agencies, including the Governor’s Task Force on Opening Higher Education, the Higher Education Testing Sub-Task Force, New England Commission of Higher Education, Massachusetts Department of Higher Education, and the Andover and North Andover Departments of Public Health.

The “Vigilant” phase includes residential move-in, which will happen in waves from Saturday, August 15–Sunday, August 23, 2020 starting with Resident Advisors and remaining orientation leaders, and then proceeding with athletes, freshman and, finally, upper class students. Freshman orientation, which begins Wednesday, August 19, will be held in small groups.

Students, faculty and staff will be tested for COVID-19 when they arrive on campus, and 4,500 subsequent tests will be administered each week through Wednesday, November 25, 2020. Traveling athletes and other higher risk students will be tested twice a week as needed and per NCAA guidelines.

The “Vigilant” phase will remain the new normal of the College until the COVID-19 virus is eradicated or a vaccine becomes available.
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ADJUSTED FALL SCHEDULE

The College has made adjustments to the academic calendar in order to avoid an outbreak over the fall holidays. The Fall 2020 calendar is as follows:

AUGUST

15-23  (Sat-Sun)  Move-in
Baseline testing takes place
19  (Wednesday)  Orientation begins
24  (Monday)  FALL CLASSES BEGIN
Opening of the Academic Year
Weekly COVID-19 testing begins
25  (Tuesday)  Mass of the Holy Spirit via Zoom
31  (Monday)  Fall Session 1 graduate online classes begin

SEPTEMBER

1  (Tuesday)  Last day for adding and dropping courses
Last day for converting to or from Audit
4  (Friday)  Last day for adding and dropping Fall Session 1 graduate online courses
7  (Monday)  Labor Day (All Classes Meet)
Last day to withdraw from classes and/or housing (with refund)
8  (Tuesday)  Last day for conversion of “N” grade for Summer 2020

OCTOBER

9  (Friday)  Last day to withdraw with a “W” for Fall Session 1 graduate online courses
12  (Monday)  Indigenous Peoples Day (All Classes Meet) (formerly Columbus Day)
15  (Thursday)  Midterm grades are due by midnight
19  (Friday)  Midpoint of semester
23  (Friday)  Last day for Fall Session 1 graduate online courses
26  (Monday)  Fall Session 2 graduate online classes begin
26-28  (Mon-Wed)  Senior advisement for registration for Spring 2021
29  (Thursday)  Senior registration begins for Spring 2021
29  (Thursday)  Final grades due for Fall Session 1 graduate online
30  (Friday)  Last day for adding and dropping Fall Session 2 graduate online courses

NOVEMBER

2-4  (Mon-Wed)  Junior advisement for registration for Spring 2021
5  (Thursday)  Junior registration for Spring 2021
6  (Friday)  Last day to withdraw with a “W”
Last day to convert to Pass/Fail
9-11  (Mon-Wed)  Sophomore advisement for registration for Spring 2021
11  (Wednesday)  Veterans Day (All Classes Meet)
12  (Thursday)  Sophomore registration for Spring 2021
16-18  (Mon-Wed)  Freshman advisement for registration for Spring 2021
19  (Thursday)  Freshman registration for Spring 2021
25  (Wednesday)  Last day of fall classes, All residence halls closed
26-27  (Thur-Fri)  Reading Period (Remote)
26  (Thursday)  Thanksgiving
30  (Monday)  Final Examinations begin. All Final Exams are Remote

DECEMBER

4  (Friday)  Last day to withdraw with a “W” for Fall Session 2 graduate online courses
4  (Friday)  Final Examinations end
Last day for Fall Session 2 graduate online courses
8  (Tuesday)  Final grades for all courses due by 5 pm
Final grades due for Fall Session 2 graduate online
25  (Friday)  Christmas
HOURS OF OPERATION

CAMPUS ACCESS
24 hours a day, 7 days a week

ADMINISTRATIVE OFFICES
Monday - Friday, 8:30 a.m. - 4:30 p.m.

FITNESS CENTER
Sunday - Thursday, 7:00 a.m. - midnight
Friday - Saturday, 10:00 a.m. - midnight

MCQUADE LIBRARY
Monday - Friday, 24 hours a day
Saturday - Sunday, 10:00 a.m. - midnight

POST OFFICE
Monday - Friday, 8:30 a.m. - 4:00 p.m.

SAKOWICH CAMPUS CENTER
24 hours a day, 7 days a week
UNDERGRADUATE AND GRADUATE STUDENT OPTIONS FOR FALL 2020 ENROLLMENT

We have been encouraged by the number of students and families who have expressed their excitement about returning to campus this fall. While the on-campus experience will undoubtedly be different, we are looking forward to resuming operations and welcoming students back to campus. However, to ensure proper planning, it remains critical that we understand the intention of every student.

The College has made significant investments to increase social distancing and protect the health and safety of our students, faculty and staff during this pandemic. We have additionally invested over $20 million in campus alterations and reconfigurations, new classroom technologies and financial aid, as well as upfront costs aimed at enhancing the student learning experience.

Merrimack College is not alone in making these changes. In fact, the majority of colleges in Massachusetts and across the country are making similar adjustments. Most colleges have made significant changes to their campuses and policies to make it safe for students to return to campus and have reallocated budgets and added fees to offset the resultant costs.

For the 2020–2021 academic year, Merrimack College provided students with three options:

1. **Come to campus and take part in a combination of in-class and online courses.**
   This option gave students access to the widest array of courses and services. Whether living on campus or commuting from home, students may participate in on-campus activities and take advantage of all available campus services.

2. **Take virtual classes / learn from home.**
   With this option, students chose to participate in virtual courses and online services and will not be on campus. Due to their interactive, hands-on nature, some courses cannot be offered in an online format, thereby limiting your course choices. Please note that, like most other institutions, we are not offering tuition reduction for those who select this option.

3. **Take a COVID-19 leave of absence – for one semester, or a full year – without penalty.**
   Students who selected this option do not enroll in courses at Merrimack or participate in any College-sponsored, on-campus, or online programming unless otherwise noted, and will not be allowed on campus. Those who select this option can re-enroll in the College without re-applying after the COVID-19 leave of absence is completed. Students interested in taking a leave of absence must fill out and submit the COVID-19 Leave of Absence Form. Athletes considering this option should consult their coach regarding the impact on eligibility. Certain programs such as nursing and teacher education that require state licensure may be exempt. Students should follow up with their program directors.

Undergraduate and graduate students will not be charged for a leave of absence. However, if undergraduate students take courses at another college during this time, they will be charged $100 per semester credit to transfer credits to Merrimack. Please note that not all credits are transferable.

We asked each student to carefully review this document, consider their options and speak with their physician, family members and friends so that they could make the decision that is best for them.* If you have questions, you can email the Task Force or call (978) 837-5599.

*As of 8/12
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+ Return to Campus Guidelines and Protocols
+ Symptom Monitoring
+ Hygiene and Face Coverings
+ Campus Testing, Quarantine and Isolation
+ Surveillance Testing
+ Symptom Decision Tree
+ A Positive COVID-19 Test: What to Do
+ Contact Tracing
+ Mental Health
+ Campus Shutdown Policies and Plan
+ The Commonwealth’s Higher Education Control Plan
GENERAL SAFETY POLICIES FOR ALL CAMPUS MEMBERS

While Merrimack College remains committed to providing an outstanding learning and working environment, COVID-19 has forced us to reimagine how to deliver a high-quality education with more frequent remote engagement. It has challenged us to look at residential life, classrooms and dining in new and creative ways. It has created a once-in-a-lifetime opportunity to break old habits and create new and relevant ways to teach and learn — and caused us to rethink how we deliver services such as counseling, student life and career development services.

ENTERING CAMPUS
Campus entrances are gated and guarded 24 hours a day, and entry is limited to enrolled students, faculty and staff, parents, vendors, Islander hockey participants and visitors to the Admissions Welcome Center. Everyone entering campus will be required to sign an acknowledgment of risk after reviewing the return to campus policies at the checkpoint as they enter campus each day. This document covers critical health and safety information regarding COVID-19 best practices, including but not limited to social distancing, self-care and cleaning.

Anyone entering the campus must follow the below guidelines:
- Check in with the Merrimack College staff at the Rock Ridge Road entrance (Additional entrances will be added in the fall).
- Wear a face covering.
- Follow social distancing policies of six feet or more.
- Review the COVID-19 Return to Campus Policies and Procedures, and the COVID-19 Return to Campus Checklist and sign an acknowledgment of risk each time they arrive onto the campus.
- Self-identify any COVID-19 symptoms and answer the following questions before seeking entrance onto the campus:
  - Have you traveled outside of the country or to any state outside of MA, NH, VT, ME, CT, NY or NJ in the past 14 days?
  - Have you or anyone in your household experienced COVID-19 symptoms in the past 14 days?
  - Have you or any member of your household been diagnosed with COVID-19 in the past 14 days?
- The College will be utilizing both paper and app technology through CoVerified to validate signing of the waiver or liability and assumption of risk, as well as the answers to the daily symptom check.

CAMPUS VISITORS
Generally, visitors and guests will be prohibited from campus, with exceptions including visiting parents and family, admissions visitors, essential vendors and contractors, and Islander hockey participants. All visitors must review the COVID-19 Return to Campus Policies and Procedures, the COVID-19 Return to Campus Checklist and sign an acknowledgment of risk each time they arrive on the campus. Visitor experiences on campus will be limited depending on the visit. There will be no exceptions, unless approved by the Office of the Executive Vice President.

SHARED RIDES, DELIVERIES AND PACKAGES
Shared rides and food deliveries are not allowed on campus. Instead, shared rides and food deliveries will be directed to an isolated pickup location in Lot A. The student post office will collect all USPS, FedEx, UPS and Amazon packages and mail.
RETURN TO CAMPUS GUIDELINES AND PROTOCOLS

As we reopen campus, Merrimack College’s first priority remains, as always, the safety and well-being of our students, faculty and staff throughout the ongoing COVID-19 pandemic. Until a vaccine or treatment is made available to the public, Merrimack College will continue to use evidence-informed methods and policies to protect the health and safety of its students, faculty and staff while on campus.

What makes Merrimack College as a community unique is that we all look out for one another. In the coming months, you will need to be cognizant that your actions impact others – especially if you do not feel well. It is essential that we protect each other and mitigate the spread of the disease. This document outlines new policies, health measures and changes to the campus’s social experience in order to assist in this effort and mitigate the spread of COVID-19.

HEALTH AND SAFETY

- All students, faculty and staff who choose to return to Merrimack’s campus this fall will be screened and tested for COVID-19 on an ongoing basis.
- Students, faculty and staff will be responsible for monitoring their own health daily, as well as for self-reporting, self-quarantining and self-isolating should they test positive for COVID-19.
- All students, faculty and staff will be required to wear face coverings, social distance, ensure proper hygiene and otherwise conform to the policies of the College with regard to mitigating the spread of COVID-19.

ONGOING MONITORING

The College’s COVID-19 Task Force will continue to monitor the ongoing developments related to COVID-19 prevention, communications, outreach and response planning, and will advise College leaders on policies and decisions aimed at ensuring the safety of Merrimack students, faculty and staff.

TRAVELING TO MASSACHUSETTS FROM OUT OF STATE

New Massachusetts Travel Order

The Commonwealth of Massachusetts’s new travel order went into effect on August 1, 2020 and requires that all visitors traveling to Massachusetts from other states must self-quarantine for 14 days or produce a negative COVID-19 test result that has been administered up to 72-hours prior to your arrival in Massachusetts. At the time of publication, ME, NH, VT, CT, NY and NJ are exempt from state policy.
Residential Students From Outside the Region

Due to this new order, at this time, all students have the following options to streamline the move-in process:

It is encouraged that all students outside the region take and produce a negative COVID-19 test administered up to 72-hours prior to arriving to campus. Students with a negative result will be permitted to move into their fall housing assignment during the scheduled move-in week of August 17 - August 21. Students will still be tested upon their arrival. If family members are accompanying the student on to campus they must also produce a negative COVID-19 test administered up to 72-hours prior to arriving to campus if they stayed overnight in Massachusetts, otherwise they meet the State exemption for transitory travel. Parents, guardians and family who stay overnight in Massachusetts and plan to accompany their student to campus who could not obtain a test administered up to 72-hours before arriving may obtain a test at your own expense after arrival in Massachusetts but must quarantine until a negative test result is received.

When arriving from outside of the state (except for MA, ME, CT, NH, VT, NY and NJ as of time of publication), students and family members must complete a Massachusetts travel form upon arrival which can be found online at www.mass.gov/matraveler. We ask that you share a copy of this form with us upon arrival.

For students who are traveling from outside of Massachusetts, Maine, Connecticut, New Hampshire, Vermont, New York or New Jersey: If testing is not available in your area, or a student is unable to complete a test before traveling to campus for move-in during the week of August 17 - August 21, students may return to campus on August 13 and the College will assist you in testing. Please note that upon arrival, students will be quarantined in a quarantine space separate from their fall room assignment. While in quarantine, students will be tested and may not leave the quarantine space until a negative test result is received. Depending upon when you arrive on August 13, you may not receive your test on the same day and it will take another day to receive the result of that test. As such, students from outside the region who need a test provided by the College should expect to quarantine for a minimum of five days. Once a negative test has been received, students will be moved into their fall housing assignment. If family members are accompanying the student on to campus they must also produce a negative COVID-19 test administered up to 72-hours prior to arriving to campus if they stayed overnight in Massachusetts, otherwise they meet the State exemption for transitory travel. Parents, guardians and family who stay overnight in Massachusetts and plan to accompany their student to campus who could not obtain a test administered up to 72-hours before arriving may obtain a test at your own expense after arrival in Massachusetts but must quarantine until a negative test result is received.

At the time of the state policy, the College informed students from outside the region. We are aware that some students have already made travel arrangements to return to the campus on the date of August 9 based on previous information. Those students are asked to look at changing their travel plans. If that is not possible, please contact Residence Life. A limited number of quarantine spaces will be made available for students in this situation. Students will be quarantined in rooms that are separate from their fall room assignment. While in quarantine, students will be tested and may not leave the quarantine space until a negative test result is received. Test availability is limited and it may be more than a day before one can be administered. Once a negative test has been completed, students will be moved into their Fall housing assignment. If family members are accompanying the student on to campus they must also produce a negative COVID-19 test administered up to 72-hours prior to arriving to campus if they stayed overnight in Massachusetts, otherwise they meet the State exemption for transitory travel. Parents, guardians and family who stay overnight in Massachusetts and plan to accompany their student to campus who could not obtain a test administered up to 72-hours before arriving may obtain a test at your own expense after arrival in Massachusetts but must quarantine until a negative result is received.

Please note, if a parent/guardian/family member is entering Massachusetts only to drop off the student and then immediately leaves the campus and the state, they meet the exemption for transitory travel and the travel order regarding testing or quarantining would not apply. However, if they are staying overnight in Massachusetts they are subject to the requirements of the Massachusetts Travel Order. Please be aware the list of exempted states may be altered by the state at any time.
As a reminder, students who travel to Massachusetts from outside the region and have a place off campus to quarantine for 14 days are permitted to do so before coming to campus. In that case, students will move in as part of the scheduled move-in week of August 17 - August 21 and must complete a Massachusetts travel form upon arrival which can be found online at [www.mass.gov/matraveler](http://www.mass.gov/matraveler). We ask that you share a copy of this form with us upon your arrival.

If a student’s travel is delayed due to a positive COVID-19 test, please contact the Task Force who will work with you and the Office of Residential Life to find a new date for your move in.

**Commuter and Graduate Students from outside the region**

For those commuters and graduate students who are renting locally and will be traveling from a distance to your new residence please be aware that the Commonwealth of Massachusetts’s new travel order went into effect on August 1, 2020. This order requires that all visitors traveling to Massachusetts from the states outside of New England (MA, ME, CT, NH, VT), New York and New Jersey (at the time of this publication) must self-quarantine for 14 days or produce a negative COVID-19 test result that has been administered up to 72-hours prior to your arrival in Massachusetts.

For students who are traveling from outside of Massachusetts, Maine, Connecticut, New Hampshire, Vermont, New York or New Jersey and are renting locally: If testing is not available in your area, or a student is unable to complete a test before traveling you may utilize local medical offices to obtain a test, however you must remain quarantined at home both before and after you have taken the test. Only after a negative test has been confirmed do you no longer have to quarantine. The College advises commuter students who are originating from outside the region to solidify their testing plan as soon as possible. If you have exhausted all options please contact the Task Force.

Additionally, as mandated by the Commonwealth of Massachusetts, when arriving from outside of the state (except for MA, ME, CT, NH, VT, NY and NJ), students and family members must complete a Massachusetts travel form upon arrival which can be found online at [www.mass.gov/matraveler](http://www.mass.gov/matraveler)

If your arrival to campus is delayed due to a positive COVID-19 test, please contact the Task Force who will work with you and your faculty to determine when you will be on campus to begin classes.

**Students from within the region**

Although it is not required for students traveling to campus from inside the region to take a COVID-19 test before coming to campus, the College strongly encourages that all students begin to quarantine 14 days before arriving to campus or to take a COVID-19 test administered up to 72-hours prior to arriving to campus. All students with a negative result will be permitted to move into their fall housing assignment during the scheduled move-in week of August 17- August 21. Students will still be tested upon their arrival.

However, if a student arrives to campus and takes a baseline test that produces a positive result, they will be immediately isolated and sent home if they live within 200 miles of the campus. Therefore, it is very important for students to do everything they can to ensure a negative COVID-19 test upon arrival to avoid having to leave the campus for the duration of quarantine.

Merrimack College reserves the right to change this Handbook and the policies and procedures herein in its sole discretion without notice. The College will endeavor to provide as much advance notice as possible.
SYMPTOM MONITORING
Each day, before reporting to campus or leaving your residence hall, all members of the community should complete a daily self-screening and fill out a COVID-19 Daily Checklist to confirm that you do not exhibit any symptoms potentially related to COVID-19.

If you have any of these symptoms of COVID-19 while away from the College, do not return to campus. Call your medical provider and notify the College to report symptoms. Students must call (978) 837-5441. Employees must contact Human Resources or call (978) 837-5599.

If you live on campus and have any symptoms, please do not leave your room and call (978) 837-5441.

Signs and symptoms of COVID-19 include the following:
• Fever or chills
• Cough
• Shortness of breath or difficulty breathing
• Fatigue
• Muscle or body aches
• Headache
• New loss of taste or smell
• Sore throat
• Congestion or runny nose
• Nausea or vomiting
• New gastrointestinal symptoms

EXPERIENCING SYMPTOMS WHILE ON CAMPUS
Any students who become symptomatic while on campus must immediately isolate and notify Hamel Health at (978) 837-5441. Commuter students will be directed to return home and arrange for COVID-19 testing and evaluation from their primary care provider.

For residential students, the College will provide guidance on how to access local COVID-19 testing facilities for urgent, diagnostic testing. In the meantime, Residential Students should stay in their room, notify Hamel Health who will potentially move the student to an isolation room and/or direct the student to enact their departure plan.

SOCIAL DISTANCING
In addition to wearing a face covering while on campus, everyone must follow social distancing best practices. The goal of social distancing is to reduce transmission of COVID-19 and not to completely eliminate all interactions. While on campus, everyone must attempt a minimum of six feet from individuals to reduce the spread of COVID-19 when possible.

CAMPUS HEALTH AND SAFETY MEASURES
By this point, most people own and use various Personal Protective Equipment (PPE). While we recommend you bring your own face coverings and other PPE, please be aware that:

The College has invested in cleaning and Hygiene Installations around the campus
- 300+ hand sanitizer dispensers (wall mounted and stands)
- 200 sanitizing wipe dispensers
- 19 electrostatic sanitizing sprayers
- 55 gallon self-dispensing sanitizer drums

Additionally, Merrimack has created other protection measures across campus including physical barriers and touchless entry solutions. Investments made include:
- 200+ plexiglass barriers in offices and classrooms (rolling barriers for faculty)
- 357 touchless plumbing sensors
- 63 occupancy light sensors
- 142 kickdown door stops
- 200 step-and-pull for doors
- 1300 movable room dividers

The College has acquired multiple supply chains for acquisition of additional supplies.
HYGIENE AND FACE COVERINGS

HANDWASHING
Students, faculty and staff should wash their hands often with soap and water for at least 20 seconds, especially after they have been in a public place, or after blowing their nose, coughing, sneezing or touching their face. If soap and water are not readily available, they should use a hand sanitizer that contains at least 60 percent alcohol. When using hand sanitizer, students, faculty and staff should cover their hands and rub them together until they feel dry. Hand sanitizer dispensers will be placed around campus in strategic locations, but students are advised to bring a personal supply when returning to Merrimack College for the 2020-2021 academic year.

ENHANCED CLEANING AND DISINFECTING
The College has made significant investments in upgraded cleaning protocols, electrostatic sanitizing sprayers, EPA-registered COVID-19-killing green cleaning solutions, additional cleaning staff and other enhanced cleaning strategies.

COMPLIANCE AND ENFORCEMENT OF COVID-19 POLICIES
The members of the College community depend upon each other to ensure a safe and vibrant community. Contact the Task Force with any concerns about the implementation of the College’s policies and/or practices.

Merrimack will not tolerate non-compliance with our policies and practices as it relates to keeping the campus safe. The Community Standards will reflect changes to our Code of Conduct that will hold students accountable for things like refusing to wear a face covering, or not taking COVID-19 tests. Faculty are asked to contact MCPD if students refuse to properly wear face coverings in class.

FACE COVERINGS
Effective immediately and until further notice, anyone (age two and up) on the Merrimack College campus or in public areas of College housing, whether indoors or outdoors, who is unable to maintain a distance of approximately six feet from every other person is required to cover their mouth and nose by wearing a face covering. Employees working alone in their offices and residential students who are alone or with their roommate in their college-owned housing do not need to wear face coverings.

Merrimack College reserves the right to decline entry to any individual who refuses to wear a face covering for nonmedical reasons.

Face coverings are not a substitute for social distancing or hand hygiene. However, cloth face coverings can help prevent presymptomatic and asymptomatic individuals from inadvertently spreading the virus to others.

Face coverings should:
- Cover the nose and mouth
- Fit snugly but comfortably against the face
- Be secured with ties or ear loops
- Include multiple layers of fabric
- Allow for breathing without restriction
- Be laundered and machine dried frequently

When handling face coverings:
- Wash your hands with soap and water or apply hand sanitizer before and after removing a cloth face covering
- Assume the outside of the cloth face covering is dirty; mark it in some way so that you do not inadvertently wear it outside-in
- Store your cloth face covering in a clean paper bag
- Only handle your cloth face covering by the ties or ear straps
- Do not pull your cloth face covering below your chin while wearing it — dangling or ill-fitted cloth face coverings could lead to cross-contamination
- Do not touch your eyes, nose or mouth
CAMPUS TESTING, QUARANTINE AND ISOLATION

Students, faculty and staff on campus are expected to do their part to keep the campus community safe. By coming to campus, you are agreeing to the following expectations:

- Maintain at least six feet of distance between people.
- Avoid gatherings of more than 25 individuals (including office gatherings, in-person meetings and permissible visitors — not including classes or approved sponsored events).
- Self-monitor for COVID-19 symptoms daily and certify that you have not experienced any COVID-19 symptoms in the past 48 hours or been in contact with anyone diagnosed or experiencing symptoms in the past 14 days.
- Wear a face covering in all public spaces and spaces used by multiple people.
- Execute an acknowledgment of risk and consent form.
- Submit to regular testing.
- Avoid traveling off campus, including personal weekend travel. Residential students should avoid leaving campus to reduce infection and transmission of COVID-19.
- Stay home (or leave the workplace/classroom) and notify the appropriate individuals (supervisor/Human Resources, Hamel Health) if symptoms develop.
- For employees, have meetings virtually and avoid shared spaces, even when on campus; stagger shifts; and encourage remote work as much as possible.
- Wash your hands frequently and know the signs of COVID-19.

CAMPUS WIDE REGULAR SURVEILLANCE COVID-19 TESTING

Based on the current understanding of the virus and statewide planning, all students, faculty and staff will be tested beginning August 15 through November 25 on a weekly basis throughout the semester as part of a coordinated asymptomatic surveillance testing approach. Those who do not agree to submit to testing will not be allowed on campus.

The College has joined 40 area colleges by subscribing to the Broad Institute’s ‘Safe for School’ Program. This will allow the College to conduct testing on campus while the testing of each sample is performed at the Clinical Research Sequencing Platform (CRSP), the clinical testing laboratory at the Broad Institute of MIT and Harvard. This laboratory operates under a set of government regulations known as CLIA that allow us to run high complexity molecular tests, such as the one used to detect COVID-19. The test that is run by CRSP is a modified version of a test developed by the CDC. Over 250,000 tests have been performed to date.

As a result:
- Approximately 4,500 people per week will be tested on campus.
- Approximately 70,000 per semester tests are expected to be administered.
- The CoVerified app will be used to assist in coordinating the testing process and will also be used to notify any student, faculty or staff member of a positive test.

Merrimack will not tolerate non-compliance with our policies and practices as it relates to keeping the campus safe. The Community Standards will reflect changes to our Code of Conduct that will hold students accountable for things like refusing to wear a face covering, or not taking COVID-19 tests. Faculty are asked to contact MCPD if students refuse to properly wear face coverings in class.
SURVEILLANCE TESTING

All members of the Merrimack College campus community will participate in a robust COVID-19 surveillance testing program. Evidence suggests that COVID-19 can spread through close contact with people who are infected with the virus causing COVID-19, but are without any symptoms of illness (asymptomatic). Therefore, frequent and routine testing of the campus population will help us to identify anyone who may be infected with the virus causing COVID-19 and not know it. This asymptomatic surveillance testing program, in addition to other mitigation strategies, will help Merrimack prevent a widespread campus outbreak through the early identification and isolation of anyone who may have COVID-19 unknowingly.

Merrimack will be using the Broad CRSP SARS-CoV-2 RT-PCR Diagnostic Assay. This is an in vitro qualitative test designed to detect the presence of the genomic material of the SARS-CoV2 novel coronavirus, which is the pathogen responsible for COVID-19. Nasal mucous will be collected from an anterior nasal swab placed into each nostril (not a deep nasopharyngeal swab).

A positive test result tells if there is currently the SARS CoV-2 virus in your system, which is the virus that causes COVID-19. A negative result tells if there is no SARS CoV-2 virus detected in your system. It does not tell us any information about past infection or immunity.

SCHEDULING

Baseline: Prior to returning to campus, all students will be scheduled for a baseline test, the week prior to the start of classes. Baseline testing appointments will be communicated to all faculty, staff and students before the start of move-in.

Weekly ongoing: Beginning the week classes resume, all on-campus students, faculty and staff will be scheduled for a recurring weekly COVID-19 test. Weekly recurring test schedules will be coordinated around class schedules.

• All residential students will be scheduled for a baseline test by the College which will occur on the day of their move-in, the week prior to the start of classes. Following the baseline test, students will receive a scheduled time slot for weekly testing that will begin the week of August 24 and will continue until the week of November 25.
• Commuter students will receive a scheduled time slot for a recurring weekly COVID-19 surveillance test that will begin the week of August 24 and continue until the week of November 25.
• Graduate students will receive a scheduled time slot for a recurring weekly COVID-19 surveillance test that will begin the week of August 24 and continue until the week of November 25.
• Faculty and staff will receive an email to schedule their weekly testing with a time that works for their schedule.

BROAD INSTITUTE/ON-SITE

Merrimack College is participating in the fall college testing program entitled, “The Safe for School” Program by the Broad Institute. The Broad Institute is a Harvard and MIT laboratory that developed the SARS CoV2 testing program in order to help colleges and universities safely reopen their campuses this fall. Merrimack College is also partnering with the clinical support company, On Site Medical Services, who will provide clinical personnel and processing support to the on-campus testing center.

CoVERIFIED APP

Merrimack College will be using the CoVerified Application to support the College mitigation and surveillance testing plan. This web-based and smart phone application will be specific to the Merrimack College community and will allow users to: gain campus entrance clearance through daily screening, report symptoms, receive test results and access other COVID-19 education and mitigation strategies. During their first test students, faculty and staff will be directed on how to download the app.
All students, faculty and staff should use the following decision tree as part of their self-monitoring before leaving their rooms and/or homes to come to campus.

**Do you have any of the following COVID-19 symptoms?**

- Fever (over 100.3 °F or 38 °C) without having taken any fever-reducing medications, such as acetaminophen or ibuprofen
- Chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

If yes, then: Stay at home, separate yourself from others, call your primary care.

**STUDENTS**
Call Hamel Health at (978) 837-5441

**EMPLOYEES**
Notify Human Resources at humanresources.covid@merrimack.edu

If no, then: Continue to wear a face covering, practice social distancing and wash your hands.

**Have you been in contact with someone who has been diagnosed or tested positive for COVID-19?**

If yes, then: Stay at home, separate yourself from others, call your primary care.

**STUDENTS**
Call Hamel Health at (978) 837-5441

**EMPLOYEES**
Notify Human Resources at humanresources.covid@merrimack.edu

If no, then: Continue to wear a face covering, practice social distancing and wash your hands.
A POSITIVE COVID-19 TEST: WHAT TO DO

STUDENTS WHO TEST POSITIVE

• Notification of a positive test result from the Broad ’Safe for School’ test administered by Merrimack will be made to the student and the institution through the CoVerified app. Students who test positive will be subject to isolation protocols.

• If a student who takes additional (not replacement) COVID-19 tests outside of the College’s ’Safe for School’ testing, and tests positive for COVID-19, the student should immediately call (978) 837-5441 to report the positive test.

• Students who also appear to have symptoms while on campus outside of weekly testing will be tested immediately; if they test positive for COVID-19 they will be subject to isolation protocols.

• In all cases where a student tests positive they are to self-isolate for at least 10 days. Student isolation protocols include:
  - If students live within 200 miles they will be isolated temporarily and will enact their departure plan and will leave campus for the duration of their quarantine.
  - If they live farther than 200 miles, or if they have at risk relatives at home, or if they have other special circumstances they will be isolated in one of the isolation beds the College has set aside.
  - In conjunction with the appropriate government health agency, Merrimack College will undertake contact tracing following the student’s notification. Contact tracing will include a conversation with the student to determine potential exposures on campus.
  - Sick students should follow CDC recommended steps — sick students should stay in isolation for at least 10 days and cannot return until they have no fever without the use of medication for at least 24 hours and other COVID-19 related systems have improved. Students should work in consultation with healthcare providers, the College and state and local health departments.

• Once the College has been notified of a positive test, Merrimack will undertake contact tracing in conjunction with the appropriate government health agency. Contact tracing will include a conversation with the student to determine potential exposures on campus. Those exposed to infected student will be required to also self quarantine for 14 days per the Commonwealth of Massachusetts.

• Any COVID-19-related obstacles will be on a case-by-case basis. Communicating issues and concerns and doing so honestly in an effort to look out for each other will be paramount. The entire COVID-19 situation requires shared responsibility, looking out for others, and not penalizing anyone who gets sick. The College is committed to protecting our students and community. We will work tirelessly with each individual to figure out the most appropriate strategy to assist them and the community, but this also requires everyone to do their part and work with the institution.

REMOTE LEARNING WHILE SICK WITH COVID-19

Students who are physically out of class due to COVID-19 will have the ability to continue their learning remotely when they are well enough to resume class engagement. Students should communicate with all their professors as soon as they know they will be missing one or more classes.

Students who are taking courses that cannot be continued remotely will be provided with alternate options to ensure that all credit hours can be completed.
EMPLOYEES (FULL-TIME AND PART-TIME) WHO TEST POSITIVE

- Notification of a positive test result from the Broad ‘Safe for School’ test administered by Merrimack will be made to employees and the institution through the CoVerified app.

- If an employee who takes additional (not replacement) COVID-19 tests outside of the College’s ‘Safe for School’ testing and tests positive for COVID-19, the employee should immediately alert the Office of Human Resources or call (978) 837-5599.

- In all cases where a person tests positive they are to self-isolate at home for at least 10 days. No employee who tests positive will be allowed to return to campus before they have isolated for a minimum of 10 days, and that during those 10 days they had no fever for at least 24 hours without the use of medication. The College will work with employees on when is the best time to return.

- Once the College has been notified of a positive test, Merrimack will undertake contact tracing in conjunction with the appropriate government health agency. Contact tracing will include a conversation with the employee to determine potential exposures on campus. Those exposed to infected employees will be required to also self quarantine for 14 days per the Commonwealth of Massachusetts.

- Any employee who exhibits symptoms while at work should leave work after contacting their supervisor and immediately contact their personal physician or call (978) 837-5599.

- Employees who are well but who have a sick family member at home with COVID-19, or are otherwise exposed to a person infected with COVID-19 should notify their supervisor and the Office of Human Resources, and follow CDC recommended precautions to stay at home in quarantine for 14 days from when the family member recovers.

- Any COVID-19-related obstacles will be considered on a case-by-case basis. Communicating issues and concerns and doing so honestly in an effort to look out for each other will be paramount. The entire COVID-19 situation requires shared responsibility, looking out for others, and not penalizing anyone who gets sick. The College is committed to protecting our faculty and staff. We will work tirelessly with each individual to figure out the most appropriate strategy to assist them and the community, but this also requires everyone to do their part and work with the institution. Those who believe they have circumstances limiting their ability to return to work should contact the Human Resources to discuss.

REMOTE WORK WHILE SICK WITH COVID-19

In most cases, faculty and staff who are quarantined or isolated from work due to COVID-19 will have the ability to continue their work remotely if their symptoms are manageable. Faculty and staff should discuss their work schedules with the Office of Human Resources if they are sick with the virus and follow the Merrimack College Leave for Exposure to Communicable Diseases policy. If remote work is not possible for an individual, other types of leave may be available. Please contact Human Resources to discuss options.
CONTACT TRACING

The ordering clinician of a patient who has tested positive for COVID-19 is required to report that positive test to the state department responsible for public health (Massachusetts Department of Public Health and New Hampshire Bureau of Infectious Disease Control). The local board of health or health department in the community where an infected patient lives will also be contacted. The relevant state or local agency will coordinate contact tracing related to that patient.

In the event of a positive COVID-19 test on Merrimack’s campus, contact tracing will be used to identify and contact members of the community (students, faculty, staff) who meet the CDC and Massachusetts Department of Public Health guidelines for being at risk — and told to self-isolate and get tested.

The College, in partnership with the towns of North Andover and Andover, will use a contact tracing team trained in Johns Hopkins University protocols to work in concert with the state and local community to ensure faster identification of contacts at risk.

Those deemed by the contact tracing team to be at risk will be informed they have been in contact with a confirmed case and provided with the appropriate self-quarantine protocols. In situations where the employee is not sick but is in self-quarantine, they should work remotely.

CAMPUS EXPECTATIONS FOR NOTIFICATION OF COVID-19 POSITIVE COMMUNITY MEMBERS

In the event of a positive COVID-19 test, contact tracing will be used to identify and contact members of the community (students, faculty, staff) who meet the CDC and Massachusetts Department of Public Health guidelines for being at risk; these individuals will be told to self-quarantine and get tested. The names of individuals who test positive for COVID-19 will remain confidential. There will be no announcements about individuals who test positive.
RESIDENTIAL STUDENT QUARANTINE AND ISOLATION (PER CDC)

**Quarantine** is for students who have been identified as a contact of someone who is COVID-19 positive but are not exhibiting any symptoms and have not tested positive. Individuals who are in quarantine should stay in place for 14 days. A student living in Merrimack College housing who is quarantined would remain in their campus housing during the quarantine period.

**Isolation** is for students who have either tested positive for COVID-19 or who are exhibiting symptoms of COVID-19 (including fever, chills, muscle pain, headache, sore throat, or new loss of taste or smell) and have been told by a provider that they have, or probably have, COVID-19, even in the absence of a test. A student living in Merrimack College housing who is required to be placed in isolation will be assigned housing and moved to that alternative housing during the isolation period. Students living within 200 miles will enact their departure plan and will leave campus.

COMMUTER STUDENT QUARANTINE AND ISOLATION AT HOME

In all cases where a person tests positive they are to self-isolate at home for at least 10 days. No commuter student who tests positive will be allowed to return to campus before they have isolated for a minimum of 10 days, and that during those 10 days they had no fever for at least 24 hours without the use of medication. The College will work with commuter students on when is the best time to return. Please note that commuter students who are well but who have a sick family member at home with COVID-19, or are otherwise exposed to a person infected with COVID-19 should call (978) 837-5441, and follow MA DPH guidelines to stay at home in quarantine for 14 days from when the family member recovers.

EMPLOYEE QUARANTINE AND ISOLATION AT HOME

In all cases where an employee tests positive they are to self-isolate at home for at least 10 days. No one who tests positive will be allowed to return to campus before they have isolated for a minimum of 10 days, and that during those 10 days they had no fever for at least 24 hours without the use of medication. The College will work with employees on when is the best time to return. Please note that employees who are well but who have a sick family member at home with COVID-19, or are otherwise exposed to a person infected with COVID-19 should notify their supervisor and Human Resources, and follow MA DPH guidelines to stay at home in quarantine for 14 days from when the family member recovers.

FOR INDIVIDUALS WITH COVID-19 UNDER ISOLATION

Persons with COVID-19 who have symptoms and were directed to care for themselves at home may discontinue isolation and return to campus under the following conditions:

- At least 10 days have passed since symptoms first appeared.
- All respiratory symptoms are improving (cough, shortness of breath).
- At least 24 hours have passed with resolution of fever without the use of fever-reducing medications.

Individuals with laboratory-confirmed COVID-19 who have not had any symptoms and were directed to care for themselves at home may discontinue isolation and return to campus under the following conditions:

- At least 10 days have passed since the date of their first positive COVID-19 diagnostic test, assuming they have not subsequently developed symptoms since their positive test.

Note that because symptoms cannot be used to gauge where these individuals are in the course of their illness, it is possible that the duration of viral shedding could be longer or shorter than 10 days after their first positive test. The protocols on this page follow recommendations made by the CDC.
MENTAL HEALTH

During these uncertain times, attending to mental health is more important than ever. Merrimack is committed to supporting students’ health and well-being. Students will be offered mental health and health services on campus and through teletherapy and telemedical appointments.

Appointments can be scheduled by calling (978) 837-5444. Merrimack will also be offering private spaces on campus for students to continue teletherapy with their at-home therapists. Employees who need mental health support can access Merrimack’s Employee Assistance Program through the Human Resources page on MyMack or by contacting Human Resources.
CAMPUS SHUTDOWN POLICIES AND PLAN
CAMPUS OUTBREAK OF COVID-19
Merrimack College is prepared for COVID-19 outbreaks in our local community and for individual exposure to occur in campus buildings.

The Commonwealth of Massachusetts requires the College to have a shutdown protocol in place before move-in. In the event of a major outbreak on campus, or by order of the government, the College reserves the right to evacuate the campus and send students home for a short or long period of remote learning to contain the outbreak. Following the containment, the College would then bring students back to campus. The College will do its best to give students and families 24 hours notice in the event a shutdown must take place.

The College may experience an increase or cluster of COVID-19 infections due to the congregational nature of a residential college campus. In order to identify a potential campus outbreak of COVID-19, Merrimack will be working in close collaboration with local public health authorities to ensure any prevalence of COVID-19 on campus, identified through symptomatic reports or asymptomatic surveillance testing. In consultation with local and state public health authorities, the College will respond with a temporary or full campus shutdown, should such an event occur. All students, faculty and staff will be notified and evacuation procedures will be implemented.

If Merrimack must shut down campus, it will move to remote work and learning, for a temporary period of time and then resume face-to-face classes when appropriate in this situation.

The College will not reduce tuition or fees costs or reimburse room and board fees for such a shutdown.
As Massachusetts Higher Education Institutions continue to bring staff, faculty, students, and other members of the public back to their campuses, completion of this plan will demonstrate alignment with the considerations of the Massachusetts Higher Education COVID-19 Working Group. The plan will also demonstrate a self-certification that institutions have adopted the COVID-19 workplace safety rules and requirements instituted under the Governor’s Reopening Orders for Phase II and Phase III.

Control plans do not need to be submitted for approval, but it is recommended that they be posted on the institution’s website and must be immediately available for review in the case of an inspection or outbreak. If a plan is identical across all or multiple campuses, only one plan need be completed. If campuses require different approaches due to the nature of activities, building types, or other reasons, a separate plan should be completed for that campus or campuses. Plans should be disseminated to all applicable campuses.

**Higher Ed Institution Information**

**Institution name:**

**Campus name(s)/description(s):**

**Campus address(es):**

**Primary point(s) of contact for campus(es) (President or designee):**

**Plan applies to:**
- Single Campus
- Multiple Campuses

**Social Distancing**

- Adopted measures to provide that all persons, including faculty, staff and students, remain six feet apart to the greatest extent possible, both inside and outside campus buildings
- Established protocols to ensure that faculty, staff and students can practice adequate social distancing
- Posted signage for safe social distancing in all places where faculty, staff and students are likely to gather
- Required face coverings or masks for all faculty, staff and students (except where unsafe due to medical condition or disability) while inside and if social distancing of at least 6 feet cannot be reliably maintained while outdoors
- Implemented additional procedures. Please describe them here:

**Hygiene Protocols**

- Provided hand washing capabilities throughout the campus
- Taken measures to encourage frequent hand washing or sanitizing by faculty, staff and students and provided adequate supplies to do so
- Provided for regular sanitization of high touch areas, such as desks, equipment, screens, doorknobs, and restrooms throughout the campus
As Massachusetts Higher Education Institutions continue to bring staff, faculty, students, and other members of the public back to their campuses, completion of this plan will demonstrate alignment with the considerations of the Massachusetts Higher Education COVID-19 Working Group. The plan will also demonstrate a self-certification that institutions have adopted the COVID-19 workplace safety rules and requirements instituted under the Governor's Reopening Orders for Phase II and Phase III.

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Hygiene Protocols | check the applicable boxes (or indicate “N/A” if not applicable) to certify that you have:

- Implemented additional procedures. Please describe them here:

General Operations | check the applicable boxes (or indicate “N/A” if not applicable) to certify that you have:

- Provided training for faculty, staff and students regarding the importance of social distancing, face covering, hand-washing, symptom monitoring, testing, isolation, quarantine, and all other detection and response protocols, and regularly share information through multiple channels to reinforce the message

- Encouraged faculty, staff and students who are feeling ill or displaying COVID-19-like symptoms to stay home or in their residence hall

- Established a plan to accommodate the needs of students, staff and faculty who are at higher risk if they are exposed to COVID-19, or who care for household members who are at higher risk

- Ensured that no gatherings will occur on campus that exceed the limits in the latest Commonwealth advisory, except for the purposes of instruction, provided that six feet distancing can always be maintained

- Ensured that campus amenities and services will adhere to all sector-specific safety protocols, available on the Commonwealth’s Reopening Plan website, applicable to the amenity or service. Examples include:
  - Office spaces: Must follow latest office space guidance
  - Dining Services: Must follow the latest restaurant guidance
  - Athletic Centers, gyms and fitness centers: Must follow the latest fitness center and health club guidance
  - Campus shops and bookstores: Must follow the latest retail guidance
  - Performance venues: Must follow the latest performance venue guidance
  - Events: Must follow the latest indoor and outdoor events guidance

- Implemented additional procedures. Please describe them here:
As Massachusetts Higher Education Institutions continue to bring staff, faculty, students, and other members of the public back to their campuses, completion of this plan will demonstrate alignment with the considerations of the Massachusetts Higher Education COVID-19 Working Group. The plan will also demonstrate a self-certification that institutions have adopted the COVID-19 workplace safety rules and requirements instituted under the Governor’s Reopening Orders for Phase II and Phase III.

Control plans do not need to be submitted for approval, but it is recommended that they be posted on the institution’s website and must be immediately available for review in the case of an inspection or outbreak. If a plan is identical across all or multiple campuses, only one plan need be completed. If campuses require different approaches due to the nature of activities, building types, or other reasons, a separate plan should be completed for that campus or campuses. Plans should be disseminated to all applicable campuses.

**CLEANING & DISINFECTING** | check the applicable boxes (or indicate “N/A” if not applicable) to certify that you have:

- ✅ Established and maintained cleaning protocols specific to the campus
- ✅ Taken measures to ensure that when an individual on campus is diagnosed with COVID-19, cleaning and disinfecting is performed
- ✅ Prepared to disinfect all common and high touch surfaces at appropriate intervals
- ✅ Implemented additional procedures. Please describe them here:

**COMMUNICATION & SUPPORT** | check the applicable boxes (or indicate “N/A” if not applicable) to certify that you have:

- ✅ Established consistent communication to all students, staff, faculty, and the surrounding community regarding Phase III plans
- ✅ Installed signage and other visual indicators throughout all campus buildings and outdoor areas to improve awareness of and compliance with Phase III requirements
- ✅ Established a plan for when and how to adjust operations in response to an outbreak on campus or other public health concerns, including communicating the need to pause or discontinue in-person programming and activities to all students, staff and faculty
- ✅ Established clear communication and escalation points with the Local Board of Health, Massachusetts Department of Public Health, and other state and local agencies as needed
- ✅ Developed protocols for delivery of emotional and mental health services, including both individual and group counseling
- ✅ Implemented additional procedures. Please describe them here:
As Massachusetts Higher Education Institutions continue to bring staff, faculty, students, and other members of the public back to their campuses, completion of this plan will demonstrate alignment with the considerations of the Massachusetts Higher Education COVID-19 Working Group. The plan will also demonstrate a self-certification that institutions have adopted the COVID-19 workplace safety rules and requirements instituted under the Governor’s Reopening Orders for Phase II and Phase III.

Control plans do not need to be submitted for approval, but it is recommended that they be posted on the institution’s website and must be immediately available for review in the case of an inspection or outbreak. If a plan is identical across all or multiple campuses, only one plan need be completed. If campuses require different approaches due to the nature of activities, building types, or other reasons, a separate plan should be completed for that campus or campuses. Plans should be disseminated to all applicable campuses.

**DETECTION & RESPONSE**

- check the applicable boxes (or indicate "N/A" if not applicable) to certify that you have:

  - Established a comprehensive plan, in coordination with public health officials, for facilitating testing of symptomatic individuals and monitoring students, staff, and faculty for the presence of COVID-19, including robust testing protocols for: (1) incoming or returning students, especially those who will be living on campus; and (2) on-going periodic testing strategies for students, staff and faculty throughout the school year, especially for individuals in frequent contact with residential students and other individuals who have pre-existing medical risk factors. Such plans should be regularly updated to ensure compliance with current CDC and DPH requirements and guidelines and to reflect evolving testing technologies and methods.

  - Established a plan for ensuring that students, staff and faculty who arrive on campus from another country or a state not designated as a lower-risk state by the Department of Public Health provide documentation of a negative COVID test result on a sample taken no more than 72 hours prior to their arrival, and are informed of campus policies and the latest Commonwealth travel order regarding travel restrictions, testing, and self-quarantine requirements.

  - Designated residential facilities space for residential students to immediately quarantine if they arrive on campus from another country or a state not designated as a lower-risk state by DPH and do not have documentation of a negative COVID test result on a sample taken no more than 72 hours prior to their arrival.

  - Developed a plan to ensure that results and full demographic data (name, date of birth, full address, gender, race, ethnicity, primary language, occupation and disability status) on students, staff and faculty tested by the institution for COVID-19 are reported electronically to the MA Department of Public Health as required. (If testing is conducted by a healthcare facility or laboratory, results will be reported electronically to DPH by the facility or laboratory.)

  - Developed a plan for coordinating with students, staff and faculty who are diagnosed with COVID-19, or have been in close contact with someone who has, to ensure that they have adequate space and support to isolate or quarantine.

  - Developed a plan to work with DPH-designated contact tracers following the identification of any case or close contact. (DPH-designated contact tracers conduct contact tracing in Massachusetts, and include local Boards of Health, both in the municipality where the campus is based and the municipality where the case or close contacts reside, if different than where the campus is located, as well as the Community Tracing Collaborative. Local Board of Health officials will decide whether to conduct contact tracing or assign to the Community Tracing Collaborative.)
As Massachusetts Higher Education Institutions continue to bring staff, faculty, students, and other members of the public back to their campuses, completion of this plan will demonstrate alignment with the considerations of the Massachusetts Higher Education COVID-19 Working Group. The plan will also demonstrate a self-certification that institutions have adopted the COVID-19 workplace safety rules and requirements instituted under the Governor’s Reopening Orders for Phase II and Phase III.

Control plans do not need to be submitted for approval, but it is recommended that they be posted on the institution’s website and must be immediately available for review in the case of an inspection or outbreak. If a plan is identical across all or multiple campuses, only one plan need be completed. If campuses require different approaches due to the nature of activities, building types, or other reasons, a separate plan should be completed for that campus or campuses. Plans should be disseminated to all applicable campuses.

**DETECTION & RESPONSE** | check the applicable boxes (or indicate "N/A" if not applicable) to certify that you have:

- Designated residential facilities space to immediately isolate students who reside on campus and test positive for COVID-19, and to separately quarantine students who have had close contact with them
- Established protocols to ensure that students in isolation or quarantine have appropriate support and services
- Implemented additional procedures. Please describe them here:

**ADDITIONAL DETAILS** |
IN THIS SECTION

+ Teaching and Learning for Fall 2020 Semester
+ Attending Class on Campus
+ Advising, Success Coaching, Tutoring and Library Use
+ Experiential Learning and Student Employment
+ Travel and Transportation
+ Facilities
TEACHING AND LEARNING FOR FALL 2020 SEMESTER

FALL 2020 UNDERGRADUATE ACADEMIC CALENDAR
Classes will begin on Monday, August 24, and end on Wednesday, November 25. Final exams will begin remotely on Monday, November 30, and end on Friday, December 4. Unlike in previous semesters, classes will be held on all weekdays, including Labor Day, Indigenous Peoples Day and Veterans Day.

FALL 2020 GRADUATE ACADEMIC CALENDAR
Graduate program start dates will vary. Graduate students will receive start dates directly from their program director. On campus instruction will end on Wednesday, November 25. Classes will continue remotely on Monday, November 30 and end on Friday, December 4. Unlike previous semesters, classes will be held on all weekdays including Labor Day, Indigenous Peoples Day and Veterans Day.

SPRING 2021 CALENDAR
The College is currently exploring the timeline for the spring semester.

UNDERGRADUATE AND GRADUATE REVISED COURSE DELIVERY MODALITIES AND REVISITING YOUR FALL 2020 COURSE SCHEDULE
This Fall the College will be offering more than 1,100 undergraduate and graduate course sections. The majority of students will have some combination of on-ground and remote courses. As part of our de-densification efforts, as well as to accommodate students who may need to take classes remotely due to illness, self-isolation or quarantine, most on-ground courses will include hybrid and remote components.

In the course syllabus, each professor will outline meetings and course expectations at the start of the fall semester. If students are required to have a period of isolation or quarantine, they will engage in remote learning for the duration of that period.

We recognize that some students may need to change their schedule based upon their circumstances and they will have the ability to review all adjustments with an academic advisor or success coach prior to the start of the fall semester. In late July, the Academic Success Center will contact undergraduate students through email regarding their schedules and how to make adjustments to meet each student’s needs. Graduate students will be contacted by their program directors. Students can reach staff in the Academic Success Center at (978) 837-5278 or asc@merrimack.edu.

FULLY REMOTE LEARNING
Some faculty will teach their classes in a fully remote modality. These classes have been designed to increase engagement and to achieve the same outcome as the on-ground classes. While most remote classes will be synchronous, many will have asynchronous components.

ON-CAMPUS-ONLY CLASSES
A small number of classes will be offered only on campus with no remote opportunities.

OPPORTUNITIES TO ADJUST SCHEDULES
At this time all Fall 2020 course schedules are now live in MyMack. It is highly suggested that all students - especially freshmen - speak to a Success Coach or Academic Advisor before making changes. Students can make changes on their own, but if students wish to speak with an academic success coach, please complete the Request Changes to Schedule Form and a Success Coach will follow up. Changes can be made throughout the summer. Some classes that are closed now, may open up later. For any other academic concerns, contact a success coach at asc@merrimack.edu. Students may adjust, add, drop and register for courses. To note, the last day to withdraw from classes and housing and/or receive a full refund is Monday, September 7.
LAB CLASSES AND PERSONAL PROTECTIVE EQUIPMENT EXPECTATIONS
Each department that offers laboratory-based classes will present clear rules for how those classes will be run in a socially distant and safe manner. Some labs will be remote and some will be in person, and many in-person labs will include remote components.

Each student will purchase their own personal protective equipment (PPE) – lab coat, goggles and face covering – as they would have in prior semesters. If gloves are part of the required PPE, these will be provided. If a face covering breaks in a lab, one will be made available, but it remains the students’ responsibility to ensure that they have face coverings and wear them. The Bookstore has PPE equipment for sale for students.

ACADEMIC POLICIES
Except where otherwise stated in this document, or if modified in the future, the College will be following all normal academic policies and procedures for the fall semester. Academic policies and procedures can be found in the College catalogs.
ATTENDING CLASS ON CAMPUS

Over the summer, the College made changes to its facilities to allow safe social distancing by de-densifying classrooms and other spaces across campus. Students, faculty and staff are encouraged to remain vigilant and follow recommended social distancing practices, which are posted around campus.

REDUCED CLASSROOM DENSITY
The number of seats in each classroom has been reduced by 50 percent. All desks are facing the front and should not be moved, so as to maintain the appropriate distance between students. This means that in some sections, not all students enrolled will fit in the room at the same time. In these cases, the faculty will arrange for some students to access the course through a remote alternative. Faculty members will provide details for their courses.

PROTECTIONS FOR FACULTY
Faculty will stand at an appropriate social distance from students and will utilize a rolling plexiglass board for added protection. Even when teaching behind the rolling plexiglass, faculty must still wear a face covering.

CLASSROOM PROTOCOLS
It is recommended that students sit in the same seats for each class meeting. Seats and desks should not be moved. Items such as pens and iPads should not be shared. Students must wear a face covering while in class. Those who refuse will be asked to leave class by the instructor. Refusal to comply with these regulations will lead to a disciplinary hearing including expulsion for multiple violations. In addition, faculty who feel concerned may call Merrimack College Police Department at X5911 who will come to remove the student.

SELF-DISINFECTING SPACE
Hand sanitizer and sanitizing wipes will be provided outside every classroom and lab and inside each classroom. Students are asked to sanitize their hands and wipe down their desks before they sit down. Faculty are asked to do the same with any surface they touch.

ENTERING AND EXITING CLASSROOMS
Students entering a classroom are asked to remain outside the room and socially distant until the previous class has exited. To appropriately social distance, students should wait in larger areas such as lobbies or outside buildings until it is time to enter the classroom.

AFTER-HOURS USE OF CLASSROOMS AND ACADEMIC SPACES
Many campus spaces will be open in the evenings for student use. In these spaces, students must practice social distancing and must not move any furniture. Students are asked to wipe down their spaces before and after each use. A list of available spaces will be emailed to students. If a space is full, students are asked to use an alternative space.
ADVISING, SUCCESS COACHING, TUTORING AND LIBRARY USE

All academic services will continue in the fall, with many of them provided remotely. If you have questions or concerns, please contact the Academic Success Center at asc@merrimack.edu or (978) 837-5278.

ACADEMIC ADVISING

Academic advisors are an important point of contact regarding the academic side of returning to campus. All academic advising relationships will continue as usual. Most, if not all, of these conversations will take place over Zoom or some other virtual platform. Incoming freshmen will meet with their Advisor over Zoom or other virtual platform in late August.

SUCCESS COACHING

Success Coaches will continue to be available to students for one-on-one conversations. Most of these will take place over Zoom or other virtual platform. Success coaches are available all summer as well into the fall. Contact (978) 837-5278 or asc@merrimack.edu. More information about coaching can be found on the Academic Success Center’s webpage.

TUTORING AND STUDY PARTNER PROGRAMS

Tutors and study partners will be available in the fall. Many sessions will take place over Zoom. Math tutoring will be delivered over Blackboard Collaborate. There may also be some on-ground tutoring with appropriate health and safety protocols in place in the Writing, Tutoring and Math Centers. Students can contact tutors or study partners at these centers by emailing tutoring@merrimack.edu.

ACADEMIC ACCOMMODATIONS

The Accessibility Services Office is available to help students with specific questions or concerns. Most one-on-one meetings will take place over Zoom. Students can contact the Accessibility Services Office at (978) 837-5722 or accessibilityservices@merrimack.edu.

MCQUADE LIBRARY

The services of the library will be fully operational in the fall. The library will be open as a place for students to study, though there will be a change in the layout of chairs and tables to allow for social distancing. Plexiglass dividers will be placed on tables for additional protection. Furniture should not be moved.

For the fall semester, the library will be open only to the Merrimack campus community.

More information can be found on the library webpage. Librarians can be reached at mcquade@merrimack.edu, at (978) 837-5177 or through text message at (978) 228-2275.
EXPERIENTIAL LEARNING AND STUDENT EMPLOYMENT

EXPERIENTIAL LEARNING
• Academic programs with accreditation requirements for experiential learning, field experience and/or internships will work with the relevant accrediting body to create safe and substantive alternatives.
• Academic programs that have College requirements for internships, field experience and/or experiential learning will be adjusted so students do not need to leave campus to fulfill them.
• Course-based experiential learning requirements and extracurricular programs with experiential components will be adjusted so that students do not need to leave campus.
• Students seeking remote internships should contact the O’Brien Center for Career Development for assistance. Students can also review available internships on the College’s Handshake webpage.

OFF-CAMPUS JOBS AND ON-CAMPUS JOBS
Due to the economic impacts of COVID-19, there are fewer job opportunities in the area, and due to the health risks, there are fewer places where students can go and safely return to campus. As a result:
• Off-campus employment is discouraged for residential students.
• The College is expanding its on-campus employment opportunities to help students with the greatest financial need.
• On-campus jobs will be found on the Handshake webpage. Additional jobs will be added throughout the fall semester as opportunities become available.

For more information about working on campus, contact Student Employment at studentemployment@merrimack.edu.
TRAVEL AND TRANSPORTATION

The College currently has a travel ban in place, and this ban will remain in place for the entire fall semester. Prior to lifting that ban the College will evaluate the risk factors associated with travel along with the status of the CDC Travel Advisory. In a limited number of circumstances, travel related to research, recruiting, student activities and clubs, and athletics may be approved. Approval for travel will be made at the sole discretion of the President. It is expected that restrictions on travel will persist into 2021, or until the threat posed to travelers and the community has decreased or been adequately mitigated. The College does not regulate the personal travel of staff and faculty but will inform them about government requirements regarding travel where applicable.

STUDENTS LEAVING CAMPUS

Once the fall semester begins, Merrimack College strongly advises students to refrain from extended personal travel until such time as they return home or move elsewhere after the semester has concluded. Extended personal travel is defined as leaving the area of the campus community overnight or engaging in any activity off campus that would increase the risk of COVID-19 exposure.

Students should refrain from travel over weekends, on holidays or otherwise from the time they arrive at the start of the fall semester until the time they depart at the end of the semester. Merrimack will be providing expanded services and events during weekends.

COLLEGE VEHICLE USE

Employees are not permitted to ride in College vehicles unless necessary. All conference and event-related travel must be approved. In the event that an employee must ride in a vehicle with another employee, both employees must wear face coverings.

TRAVELING TO MASSACHUSETTS FROM OUT OF STATE

The Commonwealth of Massachusetts’s new travel order went into effect on August 1, 2020 and requires that all visitors traveling to Massachusetts from the states outside of Massachusetts, Maine, Connecticut, New Hampshire, Vermont, New York and New Jersey must self-quarantine for 14 days or produce a negative COVID-19 test result that has been administered up to 72-hours prior to your arrival in Massachusetts.

The travel order also states that a traveler who is required to quarantine may be released from the obligation to continue quarantining upon obtaining proof of a negative test from an FDA EUA-approved molecular test, which was administered after the person’s arrival in Massachusetts. See pages 11, 12 and 13.

TRAVEL QUARANTINE

Employees and students who travel by airplane, travel overnight or to regional COVID-19 hotspots will quarantine for 14 days before coming back to campus, regardless of the reason for traveling. This policy ensures compliance with the Commonwealth of Massachusetts travel order, applicable to travel from specified destinations. The College will not support or pay for any travel for any student or employee unless preapproved. This includes team athletic travel, student and mission trips and admissions and athlete recruiting. All travel exceptions must be approved by the President or Executive Vice President; additional rules for preapproval will be updated as state policies are amended.

STUDY ABROAD

Study abroad programs, both semester-long and short-term, are canceled for the 2020–2021 academic year. Students are encouraged to consult with the Office of Global Education regarding future possibilities.

RIDE-SHARING

Any ride-share requests should be directed to a pickup location off of Rock Ridge Road.
FACILITIES

BUILDING CAPACITY
To comply with social distancing guidelines, the capacity of buildings is being adjusted in various spaces, such as reduced seats in classrooms, dining locations, lounge spaces and meeting rooms. In addition, the capacity of residence hall buildings is being reduced, and triple and quad dorm rooms are all being converted into double-occupancy rooms.

BUILDING FLOW
Measures to improve pedestrian flow within buildings include wall signage and floor decals to encourage six feet of distancing. In addition, directional signage is being installed in dining locations where queuing and waiting occurs.

BATHROOMS
To promote at least six feet of distance between individuals, use of restrooms should be limited based on the size of the space. Hands should be washed afterward following public health guidance.

ELEVATORS
Elevators should be limited to one rider at a time when possible, and all riders should wear a face covering and avoid touching the elevator buttons, if possible. Upon departing the elevator, wash your hands or use hand sanitizer with at least 60 percent alcohol.

OFFICES
Multiple-occupancy office spaces, such as cubicles or shared offices, are being evaluated for either plexiglass installations, barrier modifications, furniture reconfiguration or reduced occupancy. Employees are encouraged to work from home when possible and in coordination with their direct supervisors.

BARRIERS INSTALLED TO REDUCE TRANSMISSION
Plexiglass barriers have been, and will continue to be, installed in a variety of public-facing counters and offices across campus. Movable barriers are also being installed in all residence hall bedrooms for residents to use between socially distant beds.

CLEANING IN BUILDINGS
Cleaning protocols within buildings have been modified to be more frequent and stringent. Use of additional electrostatic sanitizing sprayers and EPA-registered COVID-19-killing green cleaning solutions will continue on campus.

HVAC
In modern HVAC systems on campus, the College is installing higher MERV value air filters, conducting more frequent preventative maintenance and adjusting air handling units to allow for increased amount of fresh air into buildings (Sakowich, Crowe, Palmisano, Rogers, O’Reilly, Arcidi, Nursing, Cushing, Athletics Complex, etc.). Use of operable windows in buildings will continue to provide fresh air to circulate.

ROGERS CENTER EVENTS
The Rogers Center is closed to all outside visitors, and all public events are canceled. Instead, students and faculty will use the facility for classes and student events. Parents and residential students will be allowed into the Rogers Center for events, but the College reserves the right to limit access depending on the event. Events will be streamed online.
IN THIS SECTION

+ Living on Campus
+ Notification of Fall 2020 Move-in and Housing Assignments
+ Commuter Students
+ Graduate Students
+ International Students
+ Students with Medical Concerns
+ Post Office Packages and Mailing
+ Dining
+ Student Organizations and Meetings
+ Athletics, Recreation and Fitness Center
+ Pandemic Safety Policy for Student Behavior
LIVING ON CAMPUS
Living on campus in the fall of 2020 will be different from previous years. Residence Life professional and paraprofessional staff will continue to live on campus and promote a healthy and safe community environment. To abide by social distancing and safety guidelines, Merrimack has eliminated triple and quad rooms, is installing movable barriers in all rooms, and is working to reconfigure common spaces. Face coverings will be required in the residence halls and in any spaces outside of personal rooms, and visitors (including students who live in other residence halls) will not be allowed in residence halls. Residential students are permitted only in their assigned buildings.

HOUSING ASSIGNMENTS / RESIDENTIAL GROUPS
Housing is offered to qualified undergraduate and graduate students for 2020-2021. Students will be housed by their Living Learning Communities, athletic groups will be housed and grouped together, and all remaining students will be assigned by class year within the residence areas.

The Office of Residence Life reviewed housing placement preferences from the spring housing process for returning students and the housing questionnaire for first-year and transfer students. All groups impacted due to de-densification were contacted. Students will be housed in all on-campus residence areas and students will continue to be assigned to live at Royal Crest.

Students will be grouped together by those living in a specific townhouse, apartment or suite. Traditional residential hall rooms with common bathrooms will be cohorted in groups of 4-12 people based on their living preferences. The residential groups will provide students the opportunity for closer personal and social contact with others while living on campus this fall — including the ability to have a roommate and share meals with others. When interacting only with members of their residential group in residence hall areas, social distancing should be maintained where possible but may be relaxed where needed as long as face coverings are worn.

Room changes will be made only in extreme circumstances in order to help maintain the health and safety of students. Each student has been assigned to a residential cohort/pod based on room proximity within the residence halls.

HOUSING AND DE-DENSIFICATION
Residential spaces are being de-densified for safety, including elimination of all triple and quad residence assignments. In all bedrooms, movable barriers are being placed for safety.
NOTIFICATION OF FALL 2020 MOVE-IN AND HOUSING ASSIGNMENTS

FALL 2020 MOVE-IN
Housing assignments and roommate information is posted on MyMack. In addition, each student has been assigned to a residential cohort based on room proximity within the residence halls. To view your assignment, roommate, and residential cohort/pod information, log onto MyMack. If you have any questions, we ask that you email reslife@merrimack.edu.

HOUSING AGREEMENT
All residential students must sign a housing agreement, submit a departure plan and complete all necessary immunization forms. Once these are completed and confirmed, students will then be able to view their assigned move-in date and time in MyMack. Only in severe extenuating circumstances can these move-in times be altered as they are directly connected to your initial baseline testing time.

The move-in process will be phased over the course of a week, beginning on August 17, 2020 and ending August 21, 2020. Each day, approximately 400 students will arrive on campus at assigned times in order to promote physical distancing and lower density during the actual move in process. Students will have two hours to complete the move-in process. The College will have a limited number of bins available for students to move in their belongings. It is highly encouraged for students and families to bring their own hand-trucks and dollies for moving items in.

WHAT TO BRING
All students are encouraged to pack lightly this fall and focus on bringing only essential and important items to campus. Bringing fewer possessions will also make for a smoother and faster move-in. All students are also encouraged to have a bag of essential items organized in the event that students need to be relocated or if students need to leave campus on short notice.

MOVE-IN DETAILS
The move-in process will be phased over the course of a week, beginning on August 17, 2020 and ending August 21, 2020. Please note, your scheduled move-in time and date will not be provided until you have done the following:

- Reviewed and signed the Office of Residential Life 2020-2021 Residency Agreement which can be found in MyMack.
- Filled out a departure form in MyMack which is a necessary component of the College’s COVID-19 isolation and quarantine policy.
- For new students, you must have completed your immunization documentation in the Medicat Patient Portal.

Once each of these items are completed, and received by the Office of Residential Life, students will then be able to view their assigned move-in date and time in MyMack. Only in severe extenuating circumstances can these move-in times be altered as they are directly connected to your initial baseline testing time.
The following are important details about the move-in process:

- This year, students will be assigned a specific day and time for move-in between August 17 and August 21 in order to promote physical distancing and to lower the density of people during the move-in process. The College expects approximately 400 students will arrive on campus each day at their assigned times.
- Students will have two hours to complete the move-in process and are permitted two visitors to help with move-in. The College will have a limited number of bins available for students to move in their belongings.
- Move-in dates and times will be posted to each student’s MyMack account once the student submits their housing agreement, fills out a departure plan and completes all necessary immunization forms. Please see above for further details.
- All students are encouraged to pack lightly this fall and focus on bringing only essential and important items to campus. Bringing fewer possessions will also make for a smoother and faster move-in. All students are also encouraged to have a bag of essential items organized in the event that students need to be relocated or if students need to leave campus on short notice.
- Finally, all students should work with their families to have a plan for vacating campus quickly should the need arise. These plans should be reflected in your departure form to be completed on MyMack.

GUESTS AND VISITORS IN RESIDENCE HALLS

In order to limit the spread of COVID-19, it is necessary to limit contact between people, particularly in residence halls. Therefore, the following protocols will be in place and strictly enforced for the Fall 2020 semester:

- No overnight guests are permitted in residence halls until further notice.
- Guests are limited to only immediate family members / guardians and must remain outside. Guests are not permitted inside any buildings.
- Guest registration must be completed for family members / guardians to come to campus 72 hours in advance through our current guest registration online form. No on-site registration will be allowed.
- If guests from the same residence hall but of a different room or floor would like to visit an individual in their room, the consent of the individual’s roommate must be given. This will be strongly encouraged and enforced by Resident Advisors.
- Guests will also have to follow Campus Policies and Procedures, complete the COVID-19 Return to Campus Checklist, and sign an a waiver of liability and assumption of risk upon entering campus.
- Non-residential students will not be permitted in residence halls. This includes but is not limited to commuter students.
- Residential students are permitted only in their assigned buildings. Residential students may not visit their friends inside other residences.
FURNITURE IN RESIDENCE HALLS
Furniture in residence halls will be configured to comply with social distancing best practices and therefore cannot be moved or removed. Layouts have been designed with safety and cleanliness in mind.

RESIDENTIAL HALL CLEANING
Students, as usual, are responsible for cleaning their own bedrooms, apartments and other non-common spaces. Students should clean and disinfect high-touch surfaces (tables, hard-backed chairs, doorknobs, light switches, phones, tablets, touch screens, remote controls, keyboards, handles, desks, toilets, sinks) daily in their bedrooms and other non-common spaces. The CDC provides recommendations for cleaning different types of surfaces, including porous surfaces, nonporous surfaces, and electronics.

On a more frequent basis, facilities staff will clean residential common spaces, including common bathrooms. Due to COVID-19, supplemental cleaning of bathrooms in suites and apartments will be regularly conducted by facilities staff for the fall semester.

RESIDENTIAL PARKING
In an effort to ensure adequate parking for commuter students, and to avoid the prevalence of leaving campus and risking transmission of the virus, the College is limiting the number of overnight spaces available for residential students. There will be no off campus parking accommodations, and the numbers of overnight spaces have been reduced by about half. Students who need to have a car for the following reasons can petition for a parking space: (1) Health matters (2) Family support (3) Approved off-campus work. Students who wish to have a car for general purposes will not be granted a parking space.

RESIDENCE HALL PARTIES / REGISTERED EVENTS
No registered events will be permitted inside residence halls until further notice. This policy will be strictly enforced to assure the health and safety of our community. Parties and events will be allowed in spaces on campus such as McQuade’s and Majors and Minors Eatery.

Additional outside venues with fire pits and grills are being added across campus for programs, events and meetings.
COMMUTER STUDENTS

COMMUTER STUDENT COMMUTER AGREEMENT
All commuter students must read and sign their commuter agreement, which can be found on MyMack. Students who do not sign this agreement prior to arriving on campus may not be granted access to campus.

ARRIVING ON CAMPUS
Undergraduate and graduate commuter students must follow the same guidelines as everyone else when entering campus. See page 10 for details. Commuter students must also follow the College baseline and weekly testing procedures. Any student who tests positive for COVID-19 must follow guidelines and self-isolate for 14 days. See page 19 for details.

SOCIAL EVENTS AND MEETINGS
In addition to attending classes on campus, commuter students will be invited to attend social events and to club and organization meetings and to participate in co-curricular activities that are sponsored by the Office of Student Involvement and take place outside of the residence halls. Commuter students will not be permitted inside the residence areas on campus. The Commuter Lounge on the second floor of the Sakowich Campus Center will remain open and available to students. This space is considered a common space on campus and will be cleaned in accordance with the College’s protocols.

PARKING
There is adequate parking available on campus for commuter students. All commuter students are required to have a 2020-2021 Commuter Student Parking Pass. Commuter students can request a 2020-2021 Commuter Parking Pass on MyMack.

GRADUATE STUDENTS

GRADUATE STUDENT COMMUTER AGREEMENT
All graduate students must read and sign their commuter agreement, which can be found on MyMack. Students who do not sign this agreement prior to arriving on campus may not be granted access to campus.

ARRIVING ON CAMPUS
Graduate students must follow the same guidelines as everyone else when entering campus. See page 10 for details. Graduate students must also follow the College baseline and weekly testing procedures. Any student who tests positive for COVID-19 must follow guidelines and self-isolate for 14 days. See page 19 for details.

PARKING
There is adequate parking available on campus for commuter students. All graduate commuter students are required to have a 2020-2021 commuter Student Parking Pass. Graduate students can request a 2020-2021 graduate Parking Pass on MyMack.

FALL 2020 GRADUATE STUDENT CALENDAR
Start times for graduate programs will vary by program. All graduate students will receive their start dates directly from their program directors. Beginning Monday, November 30, the final week of classes for graduate students will be conducted remotely, with the Fall 2020 semester ending on Friday, December 4, 2020.

GRADUATE CAMPUS FELLOWSHIPS
As both students and fellows working on campus, graduate students with campus fellowship placements must follow all campus policies and health measures while on campus. Fellowship work that can be performed remotely will be coordinated on an individual basis.

GRADUATE OFF-CAMPUS FELLOWSHIPS
Off-campus fellowships are being evaluated site by site to determine plans. The College is also in contact with school districts to understand each town’s fall plans. Graduate students with off-campus fellowship placements will be contacted regarding their fellowship placements and specific protocols by their program directors.
INTERNATIONAL STUDENTS

Merrimack recognizes that COVID-19 creates barriers for international students, including suspension of travel to the United States, suspension of visa services, limited international flight availability and more.

International students will be required to quarantine for 14 days or produce a negative COVID-19 test result that has been administered up to 72-hours upon arrival back onto the campus in campus designated quarantine spaces. The Director of Global Education and International Student Support will work with each student to coordinate plans to travel back to campus and will communicate all protocols.

The Department of Homeland Security’s Student and Exchange Visitor Program (SEVP) previously instituted a temporary exception for online classes in the spring and summer semesters in response to schools moving online because of COVID-19. The program has not extended this policy into the fall at this time. Students attending schools adopting a hybrid model—that is, a mixture of online and in person classes at Merrimack—will be allowed to take more than one class or three credit hours online. These schools must certify to SEVP, through the Form I-20, “Certificate of Eligibility for Nonimmigrant Student Status,” that the program is not entirely online, that the student is not taking an entirely online course load for the Fall 2020 semester, and that the student is taking the minimum number of online classes required to make normal progress in their degree program. The above exemptions do not apply to F-1 students in English language training programs or M-1 students, who are not permitted to enroll in any online courses.

Schools must update and reissue all Forms I-20 to reflect these changes in program enrollment and student information within 21 business days of publication of this Broadcast Message, on August 4, 2020. When issuing new Forms I-20, please prioritize students who require new visas and are outside of the country.

STUDENTS WITH MEDICAL CONCERNS

Students with medical concerns are advised to communicate with their doctors about the risks associated with being on campus, including the weekly COVID-19 test. Students who need to advance their education remotely are afforded that opportunity. Please contact the Dean of Students Office at (978) 837-5175 to discuss any individual medical concerns or questions related to the decision to return in the Fall.

STUDENTS WITH DOCUMENTED DISABILITY

All student accommodation requests should be referred to the Accessibility Services Office and each student circumstance will be reviewed on a case-by-case basis.
POST OFFICE PACKAGES AND MAILING
The Post Office will be open during their traditional hours of operation. Due to the increased number of packages the Post Office will have a package only pickup location located on the same floor as the Post Office. By early in the semester the College will have installed an automated unattended self-service locker system where students can pick up packages 24-7.

DINING
Our dining strategy aims to provide more space, more options and less crowding. Three new temporary venues for dining are being added this fall. These areas will be tented, heated and lighted and will provide a variety of food options for students. There will be additional options for grab-and-go meals, and opportunities to preorder and pick up through a new mobile app. Catering of events and food provided at events will be very limited. In the cafeteria, there will be no more making your own food; instead, everything will be made for you, in front of you and according to your preferences.

MEAL PLANS
To reduce the need to travel off campus and to maintain a safe and varied campus dining experience for students, the College has created universal meal plans for all residential students. While the price is the same, the meal plan offers more options for students between swipe meals and Mack Bucks. Additionally, Mack Bucks can be used to order groceries through GrocersPod. (See next page.)

Meal plan options can be found on MyMack. In an effort to maximize students eating on campus and minimize students leaving campus, Merrimack has increased the number of food venues and dining options.

Additionally, the College offers two meal plan options for residents and one for commuters:
- 19 meals/$50 Mack Bucks
- 7 meals/$1,000 Mack Bucks (for students in units with kitchens only)
- 5 meal plan (commuters only)

DINING LOCATIONS
Within indoor existing dining locations, seat counts will be reduced, queuing areas will be modified and takeout food will be encouraged to allow for social distancing and proper social density. Food stations at Sparky’s are being renovated to reduce self-service and provide more efficient serving. The Warriors Den will provide mobile ordering, as well as kiosk and in-person ordering options. In addition, the Sanctuary Coffeehouse, Dunkin’ Donuts, Mindful MAC and the Food Truck will also provide mobile ordering and pickup.

Construction of new outdoor tented patio venues at McQuade Library and the Rogers Center will provide additional seating for students to eat, study and socialize. A new mobile kitchen experience at the Rogers Center patio, an expanded Library Cafe with a pizza station and the Food Truck at the tented Gladstone Plaza will enhance outdoor seating options across campus.

Additional information about a new dining app, dining hours of operation and other notifications regarding dining options will be available in August.
GROCERY DELIVERY
To reduce the need to leave campus for groceries, Merrimack has partnered with GrocersPod to create a Merrimack specific experience where students can order groceries (and other essentials) from a nearby supermarket and have them delivered to the campus. Students will be able to pay for groceries using Mack Bucks and dining dollars. The cost of delivery is free and deliveries will be made to a central location on campus several times during the day. Students will be sent information on how to order from GrocersPod in the coming days.

OFF-CAMPUS FOOD DELIVERY POLICY
Due to campus access concerns, delivery food for students, faculty and staff from off-campus vendors will be limited. Food delivery drivers will not be able to drive directly to campus buildings. The College is working to provide a convenient and safe central location on campus for food deliveries.

FOOD ALLERGIES AND DIETARY NEEDS
The College has a dietitian on staff who educates students on how to maintain a healthy diet. For students with strict dietary needs, MyZone, a pantry in Sparky’s Place that is free from dairy, peanuts, tree nuts and gluten, will continue to be available.

The dietitian is available for complimentary consultations on topics such as the following:
- Food allergies, celiac disease or other special dietary needs
- Navigating dining locations to find healthier options
- Vegan and vegetarian nutrition

FOOD SERVICE WORKER SAFETY TRAINING
All food service workers will receive extensive training from Sodexo, the College’s food service provider. This program provides in-depth education on food safety processes and procedures, including training on personal hygiene; proper use of PPE; cleaning, disinfecting and sanitizing of surfaces; accepting deliveries; food storage; and food production.

DINING FOR STUDENTS IN SELF-QUARANTINE AND ISOLATION
Students in self-quarantine or isolation who cannot go home will have their meals delivered.
STUDENT ORGANIZATIONS AND MEETINGS

The Office of Student Involvement understands the importance of engaging with others in the campus community. Student organizations should be creative and flexible in planning meetings, events and programs while following College guidelines and recommendations.

STUDENT AND OFFICE OF STUDENT INVOLVEMENT SPONSORED MEETINGS

- In-person meetings can be held for a limited number of people. Students must adhere to social distancing guidelines and wear face coverings throughout the duration of the meeting.
- Whenever possible, virtual components such as Zoom, Google Hangouts and conference calls should be implemented for all meetings.
- Student groups will have to check in at the front desk of the Hub upon arrival and use hand sanitizer.
- All groups will be required to take attendance at meetings through the Warrior Network and submit it to the Office of Student Involvement in the event that contact tracing becomes necessary.
- All meeting spaces will have a standard setup that includes social distancing of tables and chairs. If the meeting host would like to change the set up, approval must first be granted through the Office of Student Involvement.
- Students will be asked to wipe down surfaces before and after use.
- The Office of Student Involvement will hold monthly meetings with all student organizations to review any updates and changes to current policies regarding meetings. No student organizations, meetings or social events with over 25 people will be allowed on campus.

STUDENT AND OFFICE OF STUDENT INVOLVEMENT SPONSORED EVENTS AND PROGRAMMING

- All in-person student organization events will need to be approved by the Office of Student Involvement at least two weeks prior to the event.
- All events will require a signup ahead of time and must offer a virtual component for students.
- All events must be listed in the Warrior Network App CORQ in order for students to access and sign up for events.
- If a large number of people are anticipated, multiple locations and “delivery” service for students should be considered. For example, for an instructed paint night, a signup would be required, with an option for supplies to be delivered to students’ residence halls.
- When weather permits, outdoor events are encouraged.
- All attendees are required to check-in with the Office of Student Involvement staff or event coordinator upon arrival using the Warrior Network App CORQ, in the event that contact tracing becomes necessary.
- According to College and state guidelines, face coverings are required at all events.
- Upon arrival, every participant will be asked to sanitize their hands.
- Tables and chairs are required to be spaced six feet apart.
- The Office of Student Involvement will hold monthly meetings with all student organizations to review any updates and changes to current policies regarding events and programs. No groups over 25 people will be allowed on campus to meet (not including classes).
SOCIAL EVENTS AND GATHERINGS
Gatherings in indoor and outdoor spaces will be limited in size, in accordance with public health guidelines, both on and off campus. Hosting and attending large parties or registered events is prohibited for the 2020–2021 academic year because such events are incompatible with social distancing that is necessary to reduce the spread of COVID-19. No social events over 25 people will be allowed to meet on campus (classes not included).

Student organizations should refer to the information in the previous section regarding student organization related events and gatherings and work with the Office of Student Involvement to host events within the guidelines. Given our shared interest in controlling the spread of the disease, hosting or attending large parties or other events without approval will be a violation of this policy and result in disciplinary action.

In addition, the division of Student Affairs will be hosting multiple programs and events over the course of the semester to ensure opportunities for social interaction within our community. These staffed events will follow all College event guidelines.

CAMPUS MINISTRY
Daily Mass will be held Monday through Friday at 12:30 p.m. in the sanctuary area of Austin Chapel for those already on campus and those who have been cleared to be on campus. Live Mass will continue to be broadcast over Zoom for those unable to attend in person.

On Sunday, three Masses will be held for students, at 12:30 p.m., 5:00 p.m. and 7:30 p.m. - and will also be broadcast over Zoom.

When weather permits, both daily and Sunday Masses may be held outdoors on the labyrinth.
ATHLETICS, RECREATION AND FITNESS CENTER

CLUB SPORTS, INTRAMURALS AND RECREATION
Club sport competition is canceled for the fall semester. Specific clubs that participate in noncontact sports may be permitted to continue practice activity with prior approval from the Department of Athletics. No off-campus club sport activity will be permitted.

Intramural activity will occur during the academic year on a limited basis, with an effort to create activities that will best promote appropriate distancing and support the health and safety of all participants. The athletic fields and outdoor track will be available for recreational use at times when they are not scheduled for varsity use. Part of MPR will be available for noncontact recreational activity, with capacity limits. Recreational skating hours will also be offered with capacity limits.

FITNESS CENTER
The College anticipates that the Fitness Center will be open this fall for use by students, faculty and staff. In order to best promote the health and safety of all facility patrons, new protocols will be implemented, including social distancing, respacing of fitness equipment, and expanded cleaning and disinfecting of equipment and surfaces. Due to these new protocols, certain equipment and areas of the fitness center may not be available for use. Capacity limits will be enforced in the space, and advance reservations may be required. Reservations may be required depending on utilization.

DIVISION I ATHLETICS
Per vote of the membership of the Northeast Conference (NEC), all fall sports competition has been postponed for the upcoming season. This postponement applies to NEC sponsored sports and impacts men’s and women’s cross country, field hockey, football, men’s and women’s soccer and women’s volleyball. The membership agreed to reconvene again by October 1 to evaluate the public health crisis and competitive options moving forward. No decision has been made at this point regarding winter or spring sports.

Residential fall sport student-athletes will be permitted to train and practice this season, but will need to follow the rigorous safety procedures developed in preparation for the return to athletic activity on campus, all consistent with or exceeding the guidelines established by Merrimack College, the NEC, Hockey East, the NCAA and the Commonwealth of Massachusetts.
PANDEMIC SAFETY POLICY FOR STUDENT BEHAVIOR

Merrimack will not tolerate non-compliance with our policies and practices as it relates to keeping the campus safe. The Community Standards will reflect changes to our Code of Conduct that will hold students accountable for things like refusing to wear a face covering, or not taking COVID-19 tests.
IN THIS SECTION

+ Tuition and Fees 2020-2021
+ Refund Policy
+ CARES Act
+ Risks and Options
+ Return to Campus FAQs
+ Exhibits
TUITION AND FEES 2020–2021

Merrimack College tuition and fees for the academic year can be found here.

FINANCIAL AID
Merrimack College will contribute approximately $80 million in institutional aid to help students and their families invest in their education. Institutional aid for the 2020–2021 academic year has been increased by $5 million to further assist students and their families who are struggling financially as a result of COVID-19.

Institutional aid is Merrimack funding prioritized to help students finance their education. The allocation of financial assistance in the form of various student awards is determined as part of the overall review of the individual student’s total cost of attendance (tuition, fees, room and board) as well as the student and family’s estimated contribution. Merrimack College reserves the right to make any changes to financial aid awards should student eligibility or cost of attendance change at any point during the 2020–2021 academic year.

FINANCIAL CONCERNS

- If students’ financial situations have changed as a result of COVID-19, students are encouraged to contact the Office of Financial Aid in writing with an explanation of their situation.
- Additionally, the College has implemented a student emergency fund that students are encouraged to apply for should their financial situations change during the 2020-2021 academic year. See page 54.

To alleviate the extraordinary expenses of COVID-19, the College has reduced expenses, eliminated positions and reallocated more than $20 million dollars in its FY 2021 budget to mitigate against the spread of this disease and safely open the campus to ensure our students can successfully continue their education. We have also taken considerable operational steps to configure the campus to meet the challenges created by COVID-19. In addition to new expenses and reconfigured spaces, the extraordinary costs of safety measures, such as weekly testing and testing supplies, even with the budget cuts, are difficult to absorb. Therefore, the costs of testing need to be shared with students and a new temporary COVID-19 fee has been assessed to cover testing costs.

MANDATORY COVID-19 MITIGATION FEE
All students taking in-person classes will need to participate in the College’s testing program. While Merrimack will subsidize the costs associated with testing, each student will be required to pay a mitigation fee each semester. At the time of publication, the federal government is considering some funding to colleges for testing. Should Merrimack receive funding for testing, it will share a portion of these funds with students by crediting student accounts. Having a separate and transparent mitigation fee will make any credits easier to identify should funding become available.

FULL-TIME TUITION AND COMPREHENSIVE FEE
The full-time tuition and comprehensive fees are set for students, whether they are taking courses as part of the on-campus experience or engaging in fully remote learning. Please note that the full-time tuition, comprehensive fee and mandatory COVID-19 mitigation fee will not be reduced should the College shut down at any point or for any period of time during the academic year. With the cost associated with running the College being both higher and fixed as a result of COVID-19, and the continued delivery of academic course credits and degrees, Merrimack College will not be reducing these costs.
ROOM AND BOARD
Merrimack has simplified housing options for the 2020–2021 academic year. Dormitory Style Housing offers housing in Ash, Monican, and Deegans East and West. Apartment and Suite Style include St. Thomas and St. Ann, O’Brien, the Townhouses, North and South Residential Villages options and Royal Crest. All bedrooms have a maximum of two beds per bedroom. Single-bed bedrooms have a premium price assigned that is unique per bedroom. All students living in Merrimack housing (on campus or at Royal Crest) must purchase a meal plan. Starting in the academic year 2020–2021, all meal plans are priced the same, though students can determine the amount of meals versus Mack Bucks. Students living in units with kitchens must purchase a full meal plan, though the College now offers GrocersPod, that can be purchased with Mack Bucks. With the costs associated with running the College being both higher and fixed as a result of COVID-19, Merrimack College will not be reducing these costs in the event of a shut down.

STUDENT HEALTH INSURANCE
Per state law, all students must have health insurance. The College provides the opportunity for students to purchase insurance if they so desire, or if they have no other alternative.

MERRIMACK’S EFFORT TO MITIGATE COSTS
As part of the College’s effort to mitigate the costs to students the following reductions are in place:

- Those students who have a credit from Spring 2020 room and board reimbursements will see in the overall amount billed reduced by the unused credit amount.
- As a result of the academic calendar being adjusted, those living on campus will be in housing one less week. This results in a reduction in cost for Fall 2020 residential students. This reduction is already reflected in the room and board fees.
- Merrimack College was awarded $2.6 million in federal funds through the Coronavirus Aid, Relief, and Economic Security (CARES) Act (see page 55). $1.3 million of the federal funds is dedicated to the institution for any costs it incurred as a result of the pandemic. Merrimack has opted to use its portion of the funds to reduce the cost to attend Merrimack in the fall. This reduction is already reflected in the tuition and fee cost.

The combination of the academic calendar adjustment on room and board and the overall impact of Merrimack’s CARES Act funds is an approximate reduction in cost of $1,000.
REFUND POLICY
Merrimack College’s refund schedule for the 2020–2021 Academic Year is as follows:

Fall and spring semester refunds of tuition, room or board are made according to the following schedule:

• Within the first 15 days of the term: full refund - September 7, 2020
• After the 15th day of the term: no refund

Please note that there are no refunds for tuition or any fees (comprehensive fee, COVID-19 mitigation fee) nor a refund on room and board in the event that Merrimack College determines, at its sole discretion, that it must shutdown and transition to remote learning. For more information on refunds, please visit this page.

AGREEMENT
By registering for classes, students acknowledge and agree that Merrimack College reserves the right to modify all aspects of its programming (educational, both in-person and remote; extracurricular; and any other programs currently available, or created over the course of the 2020-2021 academic year) at its sole discretion, and in response to orders of civil authority or as a result of COVID-19 or other causes outside of its control. Further, students acknowledge that in the event of any changes the College deems necessary, tuition and fees and room and board costs are set for the year will not be adjusted or refunded.

ADDRESSING FINANCIAL HARDSHIPS
We recognize that some of our students and their families may be facing financial hardship as a result of COVID-19. Merrimack College is committed to working with students and families to provide additional financial assistance. Merrimack College has established a Student Emergency Fund for students seeking assistance during this trying time. Please visit the Student Emergency Fund website for more information. To date, more than $1.1 million has been granted to students in need.
CARES ACT
Merrimack College was awarded $2.6 million in federal funds through the Coronavirus Aid, Relief, and Economic Security (CARES) Act. The amount of funds is determined by a combination of those students eligible for Pell Grants and the remainder of the student population (the U.S. Department of Education allocated 75 percent of the funds available in the act based on the full-time equivalent enrollment of Pell Grant recipients and the remaining 25 percent based on the full-time equivalent enrollment of students who did not receive a Pell Grant). The funds are split into two equal parts. One part, $1.3 million, is dedicated to institutional use to offset additional operational the costs associated with the pandemic. The College has elected to utilize these funds to offset expenses otherwise paid by students. While helpful, the CARES Act funds are significantly less than the costs associated with the institution’s response to the pandemic.

The second $1.3 million is funding for students to help defer costs directly related to COVID-19 expenses. The College will use these funds to establish a student emergency fund to assist students with COVID-19-related expenses. More information can be found on our website.

RISKS AND OPTIONS
Merrimack College has done much to mitigate the risk of the spread of COVID-19 among its community members. Further, as this document states, efforts by all members of our community – especially students – to follow the guidance provided in this document and that of the CDC and Massachusetts Department of Public Health are critical to any mitigation effort at Merrimack. Despite our collective best efforts, it is not possible to fully eliminate the risk of a COVID-19 infection while on the campus and among our community population. Therefore, there is a risk that some members of the community may become infected with COVID-19, and additionally may further spread the disease due to their interaction with other members of the Merrimack community and beyond.

Because such risks exist, and because each student must take into account their own personal health, Merrimack is providing all students with three options for how to proceed with their education for the academic year 2020–2021.

In reviewing these three options, all students should take note of the mitigation plans as addressed in this document, as well as those otherwise provided by the College, and make the best decision possible for themselves. To allow the College to best plan for the fall semester, all students are required, regardless of their prior indication to attend in the fall (deposited incoming students, registered returning students) to inform us no later than Friday, July 17, 2020, by 5 p.m., of their intention to advance their education at Merrimack in one of the following ways:

1. **Advance their education through a dual modality of on-campus in-class and online formats.** Students participating in this model for the Fall 2020 semester may take advantage of living on campus, participate in on-campus activities and other on-campus services, subject to availability and the policies noted above and issued in the future.

2. **Advance their education through remote learning.** With this option, students will be able to participate in courses taught through remote teaching methods. Selecting this option negates a student’s ability to come to campus. Only those services that can be provided online will be made available to students. Students who select this option will be contacted separately with more details on services created for them.

3. **Defer the advancement of their education at Merrimack for one semester or a full year.** Students who select this option, will not be enrolled in courses at the College, and as a result will not be able to participate in any College-sponsored on-campus or online programming unless otherwise noted, and will not be able to access campus. Students who select this option will be contacted separately with more details on services created for them. Athletes considering this option should consult their coach regarding the impact on eligibility. Certain programs such as nursing and teacher education that require state licensure may be exempt. Students should follow up with their program directors.

Merrimack recognizes that for some students this will be a difficult decision. All students should consider their options; consult with their family members and if appropriate, their physician; and reach out to the Task Force with any questions.
The following answers to frequently asked questions contain key information related to the reopening of Merrimack College. Updates will be shared on a consistent basis with the campus community through email and on the Reopening Merrimack website.

GENERAL SAFETY POLICIES

Are there documents that I must complete to enter campus?
Yes. To enter Merrimack College, you must complete the following documents:
• Review COVID-19 Return to Campus Policies and Procedures
• Self-screen and complete the COVID-19 Daily Checklist
• Review and sign Acknowledgment of Risk
• Merrimack College ID or valid Driver’s License

See page 10.

What entrance is open to enter campus?
Rock Ridge Road is currently the only entrance open on campus. (A secondary entrance at the South Entrance will be utilized in the fall.) All entrances are now gated and staffed by campus security 24 hours a day, and entry is limited to enrolled students, employees, parents of students, vendors, Islander hockey participants and visitors to the admissions center. See page 10.

Do I have to wear a face covering while on campus?
Yes. Until further notice, anyone (age two and up) on the Merrimack College campus or in public areas of College housing, whether indoors or outdoors, who is unable to maintain a distance of approximately six feet from every other person is required to cover their mouth and nose by wearing a face covering. If you are an employee working alone in your office or a residential student alone or with your roommate in your college-owned housing, you do not need to wear a face covering. See page 15.

Are visitors allowed on campus?
Generally, visitors and guests are prohibited from campus, with exceptions including visiting parents and family, admissions visitors, essential vendors and contractors, and Islander hockey participants. All visitors must review the COVID-19 Return to Campus Policies and Procedures and the COVID-19 Return to Campus Checklist and sign a waiver of liability in assumption of risk each time they arrive on the campus. There will be no exceptions unless approved by the Office of the Executive Vice President. See page 10.

HEALTH, SAFETY AND TESTING

What are the symptoms of COVID-19?
Symptoms of COVID-19 include the following:
• Fever or chills
• Cough
• Shortness of breath or difficulty breathing
• Fatigue
• Muscle or body aches
• Headache
• New loss of taste or smell
• Sore throat
• Congestion or runny nose
• Nausea or vomiting
• New gastrointestinal symptoms

If you have any of these symptoms while away from the College, do not return to campus. If you develop symptoms while on campus, speak with your manager and leave your workplace immediately if you are an employee. In either case, call your medical provider and notify Merrimack of your status. Students must contact (978) 837-5441. Employees must contact Human Resources.
How is the College ensuring the health and safety of all students, faculty and staff?
The College has made significant investments in upgraded cleaning protocols, electrostatic sanitizing sprayers, EPA-registered COVID-19-killing green cleaning solutions, additional cleaning staff and other enhanced cleaning strategies.

To increase social distancing and protect the health and safety of our students, faculty and staff during this pandemic, we have additionally invested millions of dollars in campus alterations and reconfigurations, as well as new classroom technologies aimed at enhancing the student learning experience. The College is also investing more than $6M in universal testing across campus for all students, faculty and staff. This large endeavor is about ensuring the safety of our students, and mitigating an outbreak on campus. Symptom monitoring, testing and tracing are the best way to stop COVID-19 spread. See page 11.

Will Merrimack be testing students, faculty and staff for COVID-19?
Based on current understanding of the virus and statewide planning, all students, faculty and staff will be tested for COVID-19 at the beginning of the fall semester (baseline test) and on an ongoing basis throughout the semester as part of a coordinated asymptomatic surveillance testing approach. Those who do not agree to submit to testing will not be allowed on campus. All students will be required to execute an acknowledgment of risk and a consent form prior to returning to campus and before submitting to testing. Daily, comprehensive on-campus testing will be conducted for approximately 600–900 students and employees. Students and employees should expect to be tested every 3–10 days depending on risk factors, commuter or residential status, and athletic participation. See page 16.

What happens if I test positive for COVID-19?
If you are a student and test positive with an on-campus test, you will be notified by College officials and must follow self-isolation protocols. These protocols require students to move out of their campus residence for the duration of the isolation period, returning home where possible. If returning home is not possible, you will isolate in a College-based location. In conjunction with the appropriate government health agency, Merrimack College will undertake contact tracing following your positive test. If you receive a positive test result from a personal health care provider, you must contact (978) 837-5441 about your status. See page 19.

If you are a Merrimack employee, you should immediately alert the Office of Human Resources if you test positive for COVID-19. In conjunction with the appropriate government health agency, Merrimack College will undertake contact tracing following your notification. Contact tracing will include a conversation to determine potential exposures on campus. If you test positive for COVID-19 but have not been on campus more than 48 hours prior to symptom onset, you are still asked to inform Human Resources of your diagnosis. See page 20.
ACADEMICS

What are my learning and housing options for the Fall?
As a student, you were offered three options for proceeding with your education for the academic year 2020–2021:

1. Dual modality of on-campus in-class and online formats. In this model for the Fall 2020 semester, you may take advantage of commuting or living on-campus, participate in on-campus activities and have access to all other on-campus services. This option provides access to the widest array of courses and services.

2. Take virtual classes / learn from home. By choosing to participate in courses taught remotely, you will not be allowed on campus but you will have access to services that are available online. You may have limited course choices, as some courses cannot be offered online. There is no tuition reduction for choosing this option. If you choose to take virtual classes, you will be contacted separately with more details on services created for you.

3. COVID-19 leave of absence from Merrimack for one semester, or a full year without penalty. If you select this option, you will not be enrolled in courses at the College. As a result, you will not be able to participate in any College-sponsored on-campus or online programming unless otherwise noted, and you will not be able to access campus. After your leave of absence, you have up to one year to return to the College without the need to reapply. Athletes considering this option should consult their coach regarding the impact on eligibility. Certain programs such as nursing and teacher education that require state licensure may be exempt. Students should follow up with their program directors.

If you are interested in taking a leave of absence, you must complete the COVID-19 Leave of Absence Form. If you are an undergraduate student, you will not be charged for a leave of absence. However, if you take courses at another college during this time, you will be charged $100 per semester credit to transfer credits to Merrimack. Please note that not all credits are transferable.

To make the best decision for yourself and your health, we encourage you to speak with your physician, family members and friends about your options.

How do I inform the College about my decision for the Fall 2020 semester?
Students notified Merrimack of fall plans by completing the Intent to Enroll form that was due Friday, July 17, 2020, by 5 p.m. If you did not receive the link to the Intent to Enroll form, please reach out to the Task Force or call 978-837-5599.

Can I take a leave of absence for 2020–2021 or defer my admission?
If you are a new student, you can take a one-year leave of absence without reapplying or defer for one year. If you select this option, you will not be enrolled in courses at the College, and, as a result, will not be able to participate in any College-sponsored on-campus or online programming unless otherwise noted, and you will not be able to access campus. Athletes considering this option should consult their coach regarding the impact on eligibility. To select this option, you must fill out a Leave of Absence Form. Certain programs such as nursing and teacher education that require state licensure may be exempt. Students should follow up with their program directors. See page 8.

Has the academic schedule changed for the Fall 2020 semester?
Yes. Classes will begin Monday, August 24, 2020, and the College will remain residential through Wednesday, November 25, 2020, before going remote for the remainder of the fall semester, with classes ending and residence halls closing at 9 p.m. on Wednesday, November, 25, 2020. Final exams will end Friday, December 4, 2020. During this semester, holidays will be canceled. Graduate classes start dates for the Fall 2020 semester will vary by program. Students will receive program start information directly from their program directors.

Athletes in season, international students and students from a significant distance may stay on campus through the holidays and will be required to pay the full rate for room and board. Fall 2020 room and board fees will be adjusted from the spring fees. See page 6.
Will classes be held online or in person in the fall?
Most of our classes will be dual modality – incorporating both in-classroom and remote learning, with some courses offered completely online or on campus. Course formats will vary by student and program of study. See page 33.

Why are classes being offered in multiple ways?
Regardless of our precautions, some students may self-identify COVID-19 symptoms and be unable to come to campus, or become infected and need to isolate for 14 days. Additionally, those who come into contact with an infected person and are identified through contact tracing will also need to quarantine for 14 days, even if they show no symptoms of being sick with COVID-19. Therefore, access to remote learning for long or short periods of time will be necessary to avoid students falling behind. See page 33.

How will classes be structured to ensure safety?
Students will be required to wear face coverings at all times in the classroom. If you refuse to wear a face covering in class, you will be asked to leave class by the instructor. Refusal to comply with these regulations will lead to disciplinary action. Faculty will utilize a variety of safety options such as wearing face coverings, or teaching from behind rolling plexiglass stands. In addition to hand sanitizer dispensers in all classroom buildings, all classrooms will have disinfectant wipes that students and faculty can use to wipe down individual chairs and tables when they enter the classroom. To allow for social distancing, classroom and conference room seating capacity has been reduced by 50 percent. See page 33.

Will class sizes be limited?
Limits will vary depending on the nature of the class, but most gatherings will be limited to 50 students in a large classroom or 10 students in a smaller space, while respecting social distancing and using face coverings. See page 33.

HOUSING

How will residence halls be structured to ensure safety?
To abide by social distancing and safety guidelines, Merrimack has eliminated triple and quad rooms, is installing movable barriers in all bedrooms, and is working to reconfigure common spaces. Face coverings will be required in the residence halls in any spaces outside of personal rooms, and visitors (including students who live in different residence halls) will not be allowed. Residential students are permitted only in their assigned buildings. Residence Life professional and paraprofessional staff will continue to live on campus and promote a healthy and safe community environment. See page 39.

What is the purpose of residential groups / cohorts?
Residential groups are small groups of students who will serve as each other’s “family unit.” If you are living on campus this fall, your residential group will provide the opportunity for closer personal and social contact with others — including the ability to have a roommate and share meals with others. See page 39.

Will there be additional cleaning of residence halls?
On a more frequent basis, facilities staff will clean residential common spaces, including common bathrooms. If you are a student living in a suite or apartment, you will continue to be responsible for regularly cleaning your own bedroom, bathroom, living room and other noncommon spaces. Due to COVID-19, supplemental cleaning of bathrooms in suites and apartment will be regularly conducted by facilities staff. See page 42.
DINING
What dining services will be available on campus?
Our dining strategy aims to provide more space, more options and less crowding. Three new outdoor temporary venues for dining are being added this fall. These areas will be tented, heated and lighted and will provide a variety of food options. There will be additional options for grab-and-go meals, and opportunities to preorder and pick up through a new mobile app. Catering of events and food provided at events will be very limited. You will not be able to make your own food in the cafeteria; instead, everything will be made for you, in front of you and according to your preferences. See page 45.

ATHLETICS
Will there be Fall athletic competitions?
Per vote of the membership of the Northeast Conference (NEC), all fall sports competition has been postponed. This postponement applies to NEC sponsored sports and impacts men's and women's cross country, field hockey, football, men's and women's soccer and women's volleyball. The membership agreed to reconvene again by October 1 to evaluate the public health crisis and competitive options moving forward. No decision has been made at this point regarding winter or spring sports.

Residential fall sport student-athletes will be permitted to train and practice this season, but will need to follow the rigorous safety procedures developed in preparation for the return to athletic activity on campus, all consistent with or exceeding the guidelines established by Merrimack College, the NEC, Hockey East, the NCAA and the Commonwealth of Massachusetts. See page 49.

Will there be intramural or club sports?
Club sport competition is canceled for the fall semester. Specific clubs that participate in noncontact sports may be permitted to continue practice activity with prior approval from the Department of Athletics. No off-campus club sport activity will be permitted.

Intramural activity will occur during the academic year on a limited basis, with an effort to create activities that will best promote appropriate distancing and support the health and safety of all participants. See page 49.

Will the fitness center be open?
The fitness center will be open, though entry capacity may be limited by appointment. Social distancing policies will be enforced. See page 49.

STUDENT LIFE
Will there be student activities and events?
Gatherings in indoor and outdoor spaces will be limited in size, in accordance with public health guidelines, both on and off campus. Hosting and attending large parties or registered events is prohibited for the 2020-2021 academic year, as such events are incompatible with the social distancing required to reduce the spread of COVID-19.

The division of Student Affairs will be hosting multiple programs and events over the course of the semester to ensure opportunities for social interaction among our community members. These staffed events will follow all College event guidelines. See page 47.

Student organizations should refer to the information regarding student organization related events and gatherings and work with the Office of Student Involvement to host events within the guidelines. See page 47.
Will the Rogers Center host events?
The Rogers Center is closed to all outside visitors, and all public events are canceled. If you are a student or faculty member, you can use the facility for classes and student events. Parents and residential students will be allowed into the Rogers Center for events, but the College reserves the right to limit access. Events will be streamed online. See page 37.

TRAVEL AND STUDY ABROAD
What are the plans for study abroad?
Study abroad programs, both semester-long and short-term, are canceled for the 2020–2021 academic year. There will be no College-sanctioned study abroad program for Fall 2020. You are encouraged to consult with the Office of Global Education regarding future possibilities. See page 36.

What are the current policies for student and employee travel?
If you travel by airplane, travel overnight or travel to regional COVID-19 hot spots, you will be required to quarantine for 14 days before coming back to campus, regardless of the reason for traveling. The College will not support or pay for any travel for any student or employee unless it is preapproved. This includes team athletic travel, student and mission trips, and admissions and athlete recruiting. See page 36.

Can I go home during the semester?
Once the semester begins, Merrimack College strongly advises you to refrain from extended personal travel until after the fall semester has concluded. Extended personal travel is defined as leaving the area of the campus community overnight or engaging in any activity off campus that would increase the risk of COVID-19 exposure.

You should refrain from travel over weekends, on holidays or otherwise from the time you arrive at the start of the fall semester until the time you depart at the end of the semester. Merrimack will be providing expanded services and events during weekends. See page 36.

Can I have a job or internship off campus?
Due to COVID-19 risks, off-campus jobs and internships are discouraged if you live on campus. In an effort to mitigate the impact on students, the College is expanding its on-campus employment opportunities to help students with the greatest financial need. For more information about working on campus, contact Student Employment.
QUESTIONS AND CONCERNS
This fall, patience, understanding and teamwork will make a big difference. We depend on each other to ensure a safe and vibrant community. If you have concerns about the implementation of the College’s COVID-19 policies or practices, please contact the Task Force.

CONTACT LIST

COVID-19 Hotline
(978) 837-5599

Task Force
 taskforce@merrimack.edu

Academic Success Center
(978) 837-5278 | asc@merrimack.edu

Dean of Students
(978) 837-5175 | deanofstudents@merrimack.edu

Merrimack College Police Department
(978) 837-5555

Residence Life
(978) 837-5507 | reslife@merrimack.edu

Information Technology Services
(978) 837-3500 | askit@merrimack.edu

Hamel Health and Counseling
• (978) 837-5441 to report symptoms
• (978) 837-5444 to schedule an appointment with a counselor

Human Resources
(978) 837-5157 | humanresources.covid@merrimack.edu

Office of Accessibility
(978) 837-5722 | accessibilityservices@merrimack.edu

Registrar’s Office
(978) 837-5344 | registrar@merrimack.edu

Office of the Bursar
(978) 837-5310 | bursar@merrimack.edu

Financial Aid
(978) 837-5186 | financialaid@merrimack.edu

McQuade Library
(978) 837-5177 | mcquade@merrimack.edu

O’Brien Center for Career Development
(978) 837-5480 | obriencenter@merrimack.edu

Campus Ministry
(978) 837-5450 | campusmin@merrimack.edu

International Student Support
(978) 837-5225 | iss@merrimack.edu

For answers to other frequently asked questions please visit the Reopening Merrimack website which is updated frequently.

If you have any questions at all about the College’s Return to Campus plans, please reach out to the Task Force or call (978) 837-5599.
ARE YOU CURRENTLY EXPERIENCING SYMPTOMS AND/OR SIGNS OF ILLNESS ASSOCIATED WITH COVID-19?

- Fever or chills
- Cough
- Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- New loss of taste or smell
- Sore throat
- Congestion or runny nose
- Nausea or vomiting
- Diarrhea

HAVE YOU TRAVELLED OUTSIDE THE COUNTRY OR TO ANY STATE OUTSIDE OF MA, CT, ME, NH, NJ, NY OR VT IN THE PAST 14 DAYS?*

HAVE YOU OR ANYONE IN YOUR HOUSEHOLD EXPERIENCED COVID-19 SYMPTOMS IN THE PAST 14 DAYS?

HAVE YOU OR ANY MEMBER OF YOUR HOUSEHOLD BEEN DIAGNOSED WITH COVID-19 IN THE PAST 14 DAYS?

IF YOU ANSWERED YES TO ANY OF THE ABOVE, YOU ARE NOT PERMITTED ONTO CAMPUS AT THIS TIME.

If you are an employee and wish to discuss this further, please contact Human Resources at humanresources.covid@merrimack.edu

* The Commonwealth of Massachusetts’ COVID-19 Travel Order went into effect on August 1, 2020 and requires that all persons entering Massachusetts (as of publication of this form) from a state that is not designated as “lower-risk” to self-quarantine for 14 days or produce a negative COVID-19 test result that has been administered up to 72-hours prior to their arrival in Massachusetts. The list of “lower-risk” states includes: Connecticut, Maine, New Hampshire, New Jersey, New York, and Vermont.

If you took a test prior to your arrival in Massachusetts but have not received your negative result, you MUST quarantine until you receive the negative result. You may obtain a test at your own expense after your arrival in Massachusetts, but you MUST quarantine until you obtain a negative result.

Please visit https://www.mass.gov/info-details/covid-19-travel-order for more information regarding the Massachusetts’ COVID-19 Travel Order.
COVID-19 Acknowledgment of Risk and Consent Form for
STUDENTS AND EMPLOYEES

1. The novel coronavirus (“COVID-19”) is a disease that includes several symptoms according to the Centers for Disease Control (“CDC”), such as fever or chills, cough, shortness of breath, nausea, and can lead to death. Currently, no vaccine has been developed for COVID-19. COVID-19 is contagious and means that contact with others, even those who are asymptomatic, or contact with surfaces that have been exposed to the virus, can lead to infection.

2. Aware of the foregoing, I acknowledge and agree to the following terms as a condition of being allowed to enter the property of Merrimack College (the “College”).

3. I understand and acknowledge the Commonwealth of Massachusetts’ emergency orders, the Reopening Massachusetts guidance, and the CDC guidelines regarding COVID-19. I acknowledge and understand that the circumstances regarding COVID-19 are changing from day to day and that, accordingly, state and federal orders and guidance are regularly modified and updated. I accept full responsibility for familiarizing myself with the most recent updates and complying with same at all times while on the College’s property.

4. The College is dedicated to providing a safe community to its faculty, staff, students, and visitors. However, I understand that it is impossible for the College to prevent all risk of infection. I acknowledge that the College has done its best to implement recommended CDC, Department of Public Health, federal, state and local guidelines and put in place preventative measures to reduce the spread of COVID-19; however, the College cannot guarantee that I will not become infected with COVID-19.

5. I understand that the College has put in place new policies and protocols in order to mitigate the spread of COVID-19. I have read and agree to abide by the College’s policies and protocols for COVID-19 at all times while on the College's property.

6. By signing this agreement, I acknowledge the contagious nature of COVID-19, the fact that it can be difficult to identify in another, and the inherent risk of exposure in service to the College to those who may be infected with COVID-19. I acknowledge the risk that I may be exposed to or infected by COVID-19 by my presence on the property or in service of the College and that such exposure or infection may result in personal injury, illness, permanent disability, and/or death.

7. I understand and acknowledge that given the unknown nature of COVID-19, it is not possible to fully list each and every individual risk of contracting COVID-19. I understand that the risk of becoming exposed to or infected by COVID-19 at the College may result from the actions, omission, or negligence of myself and others, including but not limited to, College trustees, employees, agents, contractors, volunteers, and students. I acknowledge that the College is an open campus, which limits the College's ability to control students and visitors on campus. I recognize that the College cannot limit all potential sources of COVID-19 infection. I acknowledge that I have asked for and/or been given any information that I may need to determine the risks associated with returning to the premises of the College and to make an informed decision of those risks.

8. I understand and consent to submit and comply with any testing, health monitoring and contact tracing protocols that the College has determined are prudent to maintain a safe campus environment. I understand that the College will take reasonable measures to ensure the confidential and private nature of the testing and health monitoring information it may obtain from students and employees. However, I understand and agree that the College may share my COVID-19-related information with certain employees and/or public health officials with a legitimate need to know this information.

I HAVE READ THIS FORM BEFORE SIGNING IT AND AGREE TO BE BOUND BY ITS TERMS.

Name: ________________________________________________________
Signature: _____________________________________________________ Date signed: ______________________
Name of Parent/Legal Guardian (if student is a minor): __________________________________________________
Parent / Legal Guardian: _________________________________________ Date signed: _____________
Day Phone: Area Code and Number: ________-_________- ___________
COVID-19 Waiver of Liability, Assumption of Risk, and Indemnity Agreement for VISITORS AND VENDORS

1. The novel coronavirus (“COVID-19”) is a disease that includes several symptoms according to the Centers for Disease Control (“CDC”), such as fever or chills, cough, shortness of breath, nausea, and can lead to death. Currently, no vaccine has been developed for COVID-19. COVID-19 is contagious and means that contact with others, even those who are asymptomatic, or contact with surfaces that have been exposed to the virus, can lead to infection.

2. Aware of the foregoing, I am voluntarily agreeing to enter the property of Merrimack College (the “College”).

3. I am familiar with the CDC guidelines regarding COVID-19. I acknowledge and understand that the circumstances regarding COVID-19 are changing from day to day and that, accordingly, the CDC guidelines are regularly modified and updated. I accept full responsibility for familiarizing myself with the most recent updates and complying with same at all times while on the College’s property.

4. The College is dedicated to providing a safe community to its faculty, staff, students, and visitors. However, I understand that it is impossible for the College to prevent all risk of infection. I acknowledge that the College has done its best to implement recommended CDC, Department of Public Health, federal, state and local guidelines and put in place preventative measures to reduce the spread of COVID-19; however, the College cannot guarantee that I will not become infected with COVID-19.

5. I understand that the College has put in place new policies and protocols in order to mitigate the spread of COVID-19. I have read and agree to abide by the College’s policies and protocols for COVID-19 at all times while on the College’s property.

6. By signing this agreement, I acknowledge the contagious nature of COVID-19, the fact that it can be difficult to identify in another, and the inherent risk of exposure in service to the College to those who may be infected with COVID-19. I voluntarily assume full responsibility for the risk that I may be exposed to or infected by COVID-19 by my presence on the property or in service of the College and that such exposure or infection may result in personal injury, illness, permanent disability, and/or death.

7. I understand and acknowledge that given the unknown nature of COVID-19, it is not possible to fully list each and every individual risk of contracting COVID-19. I understand that the risk of becoming exposed to or infected by COVID-19 at the College may result from the actions, omission, or negligence of myself and others, including but not limited to, College trustees, employees, agents, contractors, volunteers, and students. I acknowledge that the College is an open campus, which limits the College’s ability to control students and visitors on campus. I recognize that the College cannot limit all potential sources of COVID-19 infection. I acknowledge that I have asked for and/or been given any information that I may need to determine the risks associated with returning to the premises of the College and to make an informed decision of those risks.

8. I KNOWINGLY AND FREELY ASSUME ALL SUCH RISKS, both known and unknown, even if arising from the negligence of the releasees or others. For myself and on behalf of my heirs, assigns, personal representatives and next of kin, I hereby release and hold harmless the College, and its past, present, and future officers, directors, trustees, employees, attorneys, and agents, with respect to any and all illness, disability, death or damage to person or property associated with exposure to COVID-19, whether arising from the negligence of releasees or otherwise, to the fullest extent permitted by law. An employee’s right to seek workers compensation benefits will not be affected by this Agreement. I further agree that if any such claim is made, I will indemnify and defend the College with respect to any such claim, with the exception of an employee’s right to seek workers compensation benefits.

9. I have read and fully understand the foregoing Agreement and I am aware that by signing this Agreement I may be waiving certain legal rights, including the right to sue. This Agreement shall be binding upon me and my heirs, legal representatives, and assigns, and shall inure to the benefit of the College and its successors and assigns.

10. My signature below indicates that I am at least eighteen (18) years of age and intend to be legally bound by the terms of this Agreement.

Name: ________________________________________________________

Signature: ____________________________ Date signed: __________________

Name of Parent/Legal Guardian (if visitor is a minor): __________________________________________________

Parent / Legal Guardian / Visitor signature: ____________________________ Date signed: _____________

Day Phone: Area Code and Number: ________-_________- ___________