

Andrew C. Tollison

MERRIMACK COLLEGE
DEPARTMENT OF COMMUNICATION & MEDIA
315 TURNPIKE ST, NORTH ANDOVER, MA 01845
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Education

- University of Texas at Austin** Austin, TX
Doctorate of Philosophy, Communication Studies 2013
Focus: Interpersonal/Health Communication
Dissertation: *Stereotype threat in male nurse-patient interactions*
Dissertation Advisor: Dr. Matthew S. McGlone
- University of Tennessee** Knoxville, TN
Master of Science, Communication Studies 2005
Focus: Interpersonal Communication
Thesis: *Extending the politeness theory to mediation discourse: Does facework make a difference?*
Thesis Advisor: Dr. Kenneth J. Levine
- University of Tennessee** Knoxville, TN
Bachelor of Science, Communication (Broadcasting) 2003
Honors Diploma, Cum Laude
Undergraduate Advisor: Dr. J. Robert Legg

Research Interests

- Health Communication
- Interpersonal Communication
- Language and Communication
- Prejudice and Stereotyping
- Persuasion and Influence
- Politeness and Face
- Conflict Resolution
- Intercultural Communication

Grants & Fellowships

- Merrimack College (2016)
Faculty Development Grant - \$3,500
- Merrimack College (2015/2016 – Applied For; Denied)
Murray Fellowship - \$5,000 (requested amount)
Cohen, J., Alberti, T., Tollison, A. C., & Wynn, N. *Impact of a communication campaign to improve awareness and compliance with a competitive food policy in Boston Public Schools.*
- Merrimack College (2015)
Faculty Development Grant - \$4,000
- NCAA & The United States Department of Defense (2014/2015 – Applied For; Denied)
Mind Matters Research Challenge - \$400,000 (requested amount)

NCAA & The United States Department of Defense (2014/2015 – Applied For; Denied)
Mind Matters Educational Programs Challenge - \$25,000 (requested amount)

Merrimack College (2014)
Faculty Development Research Grant - \$3,500

University of Texas at Austin Communication Career Services (2011)
Career Development Grant - \$500

University of Texas at Austin Graduate School (2010)
Professional Development Fellowship - \$250

Publications

Tollison, A. C., & Winslow, L. (2017). loveLife: A critical analysis of health communication strategies in a South African HIV-prevention campaign. *Pennsylvania Communication Annual*, 73, 27-49.

Rossetto, K. R., & Tollison, A. C. (2017). Feminist agency, sexual scripts, and sexual violence: Developing a model of *postgendered* family communication. *Family Relations*, 66, 61-74

Tollison, A. C., & Turner, J. S. (Accepted: 9-Feb-2017). Cooperating across classrooms: Experiential and cooperative learning through design and implementation of health campaign messages. *Pedagogy in Health Promotion* (Online First).

Donovan, E. E., Thompson, C. M., LeFebvre, L., & Tollison, A. C. (2017). Emerging adult confidants' judgments of parental openness: Developing a model of disclosure quality and post-disclosure relational closeness. *Communication Monographs*, 84, 179-199.

Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2013). Sources of patient uncertainty when reviewing medical disclosure and consent documentation. *Patient Education and Counseling*, 90, 254-260.

Brooks, A. M., & Tollison, A. C. (2012). Teaching persuasion and audience analysis via advertising and infomercials. In F. Mullen & W. Mullen (Eds.). *Teaching Communication Creatively*. Lynchburg, VA: Liberty University Press.

Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., Breckinridge, B., & Pont, S. J. (2012). Health literacy, self-efficacy, and patients' assessment of medical disclosure and consent documentation. *Health Communication*, 27, 581-590.

Donovan-Kicken, E., Tollison, A. C., & Goins, E. S. (2012). The nature of communication work during cancer: Advancing the theory of illness trajectories. *Health Communication*, 27, 641-652.

Donovan-Kicken, E., Tollison, A. C., & Goins, E. S. (2011). A grounded theory of control over communication among individuals with cancer. *Journal of Applied Communication Research*, 39, 310-330.

Brooks, A. M., & Tollison, A. C. (2009). Making verbal pauses Taboo® : Gaming to improve communication. *Communication & Theater Association of Minnesota Journal*, 36, 134-138.

Manuscripts Under Review for Publication

Tollison, A. C., & Beck, G. A. Person-centeredness and scripted health messages: Two studies assessing nurse-patient communication regarding flu diagnosis and treatment. Submitted for review at *Health Communication*.

Manuscripts To Be Submitted (Short-Term)

Tollison, A. C., Levine, K. J., Brooks, A. M., & Asbury, M. B. Nonverbal politeness scale: Development and validation. To be submitted for review at *Southern Communication Journal*. Phase: Final Edits.

Turner, J., Tollison, A. C., Poloskey, L., Hopkins, B., & Fontaine, D. Sport-related concussion education and the elaboration likelihood model: Need for cognition as mediator between health literacy and concussion education efficacy. To be submitted for review at *Health Communication*. Phase: Final Edits.

Manuscripts Under Review for Conference

Turner, J. S., Tollison, A. C., Hopkins, B., Poloskey, L., & Fontaine, D. *Sports-related concussion education and the elaboration likelihood model: Need for cognition, health literacy and concussion education efficacy*. Submitted to the annual convention of the Eastern Communication Association, Pittsburgh, PA.

Conference Presentations

Brooks, A. M., Tollison, A. C., Asbury, M. B., & Levine, K. J. (2018). *Musing of emotional maturity: Messages and mixing politeness*. Panel to be presented at the annual convention of the Southern States Communication Association, Nashville, TN.

Tollison, A. C. (2018). *Internships in communication: Musings, meditations, and most used practices*. Panel to be presented at the annual convention of the Southern States Communication Association, Nashville, TN.

Tollison, A. C., Levine, K. J., Brooks, A. M., & Asbury, M. B. (2017). *Nonverbal politeness scale: Development and validation*. Paper presented at the annual convention of the Southern States Communication Association, Greenville, SC. (Top Paper Award: Interpersonal Communication Division)

Rossetto, K. R., & Tollison, A. C. (2016). *A feminist intersectional approach to family influences on feminist agency, sexual scripts and sexual violence*. Paper presented at the annual convention of the National Communication Association, Philadelphia, PA.

Tollison, A. C. (2016). *Sex, race, weight, politics and other polite subjects: Communicating to understand our civic civility*. Panel presented at the annual convention of the National Communication Association, Philadelphia, PA.

- Tollison, A. C., & Beck, G. A. (2016). *Person-centeredness and scripted health messages: Two studies assessing nurse-patient communication regarding flu diagnosis and treatment*. Paper presented at the annual convention of the National Communication Association, Philadelphia, PA.
- Tollison, A. C., & Turner, J. S. (2016). *Instructor support of student emotional expression: A cooperative-experiential health campaigns project*. Panel presented at the annual convention of the International Communication Association, Fukuoka, Japan.
- Tollison, A. C. (2016). *First-year experience: Missed opportunities at integrating new faculty*. Panel presented at the annual convention of the Southern States Communication Association, Austin, TX.
- Tollison, A. C., Levine, K. J., Brooks, A. M., & Asbury, M. B. (2015, November). *Politeness in 2015: Contextual, racial, and regional differences*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.
- Tollison, A. C., Turner, J. S. (2015, November). *Cooperating across classrooms: Experiential and cooperative learning through design and implementation of health campaign messages*. Paper presented at the annual convention of the National Communication Association, Las Vegas, NV.
- Tollison, A. C. (2015, April). *It's all about to change: The art of crafting your career as you integrate into a faculty line*. Panel presented at the annual convention of the Southern States Communication Association, Tampa, FL.
- Donovan, E. E., Mooney, C., LeFebvre, L., & Tollison, A. C. (2014, November). *Young adult confidants' judgments of parental openness: Developing a model of disclosure quality and post-disclosure relational closeness*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.
- Tollison, A. C., & Beck, G. A. (2014, November). *Person-centered communication and nurse-patient communication regarding flu diagnosis and treatment: Lessons for caregiving message construction*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.
- Tollison, A. C., & Guinn, T. D. (2014, November). *The history of male nurses: Using the past and present to inform the future*. Paper presented at the annual convention of the National Communication Association, Chicago, IL.
- Tollison, A. C., & Burns, D. H. (2014, April). *"Keep your phone out": Engaging students through the use of handheld devices in the classroom*. Panel presentation presented at the annual convention of the Southern States Communication Association, New Orleans, LA.
- Beck, G. A., & Tollison, A. C. (2013, November). *Responding effectively to job loss: A qualitative investigation of pre-marital and married couples' communication*. Paper presented at the annual convention of the National Communication Association, Washington, D.C.

- Tollison, A. C. (2013, November). *From the Bambino to Buckner: The juxtaposition of pessimism and resilience in Red Sox Nation*. Panel presentation presented at the annual convention of the National Communication Association, Washington, D.C.
- Brooks, A. M., & Tollison, A. C. (2013, April). *Choices, consequences, concerns, and motivations: The defining moments of a phenomenon*. Panel presentation presented at the annual convention of the Southern States Communication Association, Louisville, KY.
- Tollison, A. C., & Guinn, T. D. (2012, November). *Increasing diversity in the nursing COMMunity: The influence of gender-based barriers and stereotypes on male nurse attrition rates*. Paper presented at the annual convention of the National Communication Association, Orlando, FL.
- Tollison, A. C., Maxwell, M. M., Richardson, E., & Green, E. W. (2012, November). *Local and longitudinal facework strategies: Conflict communication and restoration of social order*. Panel presentation at the annual convention of the National Communication Association, Orlando, FL.
- Winslow, L., & Tollison, A. C. (2012, November). *loveLife: The health belief model and HIV-prevention in South Africa*. Paper presented at the annual convention of the National Communication Association, Orlando, FL.
- Tollison, A. C., & Guinn, T. D. (2012, March). *'My diet is pretty healthy': Metaphoric agency use in discussions of health*. Poster presented at the annual convention of the American Academy of Health Behavior, Austin, TX.
- Breckinridge, B., Tollison, A. C., & McGlone, M. S. (2011, November). *Are white people racist?: Stereotype threat in interracial interaction*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.
- Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2011, November). *Health literacy, self-efficacy, and patients' assessment of medical disclosure and consent documentation*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.
- Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2011, November). *Sources and predictors of patient uncertainty when reviewing medical disclosure and consent documentation*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA. (Top Paper Award: Applied Communication Division)
- Donovan-Kicken, E., Mooney, C., LeFebvre, L., & Tollison, A. C. (2001, November). *Young adult confidants' flashbulb memories of important parental disclosures: Message components that characterize successful boundary management*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA. (Top Paper Award: Family Communication Division)
- Maxwell, M. M., Green, E. W., Richardson, E., & Tollison, A. C. (2011, November). *Giving voice to practice and reflection in mediation work*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.

- Richardson, E., Maxwell, M. M., Tollison, A. C., & Green, E. W. (2011, November). *The many voices of conflict resolution: New insights into complex language choices*. Paper presented at the annual convention of the National Communication Association, New Orleans, LA.
- Donovan-Kicken, E., Tollison, A. C., & Goins, E. S. (2011, May). *Communication work during cancer: Advancing the theory of illness trajectories*. Paper presented at the annual conference of the International Communication Association, Boston, MA.
- Donovan-Kicken, E., Mackert, M., Guinn, T. D., Tollison, A. C., & Breckinridge, B. (2011, April). *Improving Texas medical disclosure and consent documentation: A health literacy and health communication perspective*. Paper presented at the Innovation in Health Care Delivery at the McCombs School of Business, Austin, TX.
- Donovan-Kicken, E., Mackert, M., Tollison, A. C., Guinn, T. D., & Breckinridge, B. (2011, March). *Comprehension challenges experienced by individuals with limited health literacy when reading medical disclosure and consent forms*. Poster presented at the University of Texas Center for Health Promotion and Disease Prevention Research in Underserved Populations Conference, Austin, TX.
- Brooks, A. M., & Tollison, A. C. (2010, November). *A bridge unexplored: Religion and media*. Paper presented at the annual conference of the National Communication Association, San Francisco, CA.
- Donovan-Kicken, Tollison, A. C., & Goins, E. S. (2010, November). *Control over communication: A grounded theory of information management as a coping mechanism among individuals with cancer*. Paper presented at the annual conference of the National Communication Association, San Francisco, CA.
- Maxwell, M. M., Richardson, E., Tollison, A. C., & Green, E. W. (2010, November). *Metaphor and other figurative language use as devices for building bridges during conflict: New insights into conflict resolution*. Paper presented at the annual conference of the National Communication Association, San Francisco, CA.
- Tollison, A. C., & Brooks, A. M. (2010, November). *Demonstrating persuasion and audience analysis via advertising and infomercials*. Paper presented at the annual conference of the National Communication Association, San Francisco, CA.
- Tollison, A. C., Green, E. W., Maxwell, M. M., & Richardson, E. (2010, July). *Language choices that promote forward movement*. Paper presented at the biennial conference of the International Peace Research Association, Sydney, Australia.
- Tollison, A. C., Green, E. W., Maxwell, M. M., & Richardson, E. (2010, June). *Modeling face-to-face conflict mediation*. Paper presented at the annual conference of the International Communication Association, Singapore.

- Donovan-Kicken, E., & Tollison, A. C. (2010, May). *How people with cancer seek, receive, evaluate, and use information about talking to others about their cancer*. Poster presented at the annual conference of the Central Texas Clinical Research Forum, Austin, TX.
- Donovan-Kicken, E., Mooney, C., LeFebvre, L., & Tollison, A. C. (2010, April). *“Our lives are all about to change”*: Young adult children’s perspectives on parental disclosure about health, illness, and death. Paper presented at the biennial conference on the Kentucky Conference on Health Communication, Lexington, KY.
- Tollison, A. C., & Brooks, A. M. (2010, April). *“Bless his heart, he doesn’t know his left from right”*: The duality of euphemisms. Paper presented at the annual conference of the Southern States Communication Association, Memphis, TN. (Top Paper Award: Language and Social Interaction Division)
- Tollison, A. C., Goins, E. S., & Donovan-Kicken, E. (2010, April). *“My cancer was a lap dog”*: Disease agency in metaphor use by cancer survivors. Poster presented at the biennial conference of the Kentucky Conference on Health Communication, Lexington, KY.
- Ishak, A. W., & Tollison, A. C. (2010, March). *Sports metaphors and task clarity among emergency teams*. Paper presented at the biennial conference of the Sports Communication Summit, Cleveland, OH.
- Tollison, A. C. (2009, November). *Going beyond the process: An analysis of how mediation introductions promote forgiveness*. Paper presented at the annual conference of the National Communication Association, Chicago, IL.
- Green, E. W., Rossetto, K., Tollison, A. C., Maxwell, M. M., & Kelly, J. (2009, May). *Going beyond the checklist: Developing communication environment in mediation introductions*. Paper presented at the annual conference of the International Communication Association, Chicago, IL.
- Donovan-Kicken, E., Tollison, A. C., & Goins, E. S. (2009, June). *The illusion of control: Communication and information management among individuals with cancer*. Paper presented at the annual conference on Communication, Medicine & Ethics at the Health Communication Research Centre, Cardiff, Wales.
- Asbury, M. E., & Tollison, A. C. (2009, April). *“I’m not being inappropriate; I’m just being impolite”* An examination of politeness in college student-teacher interactions. Paper presented at the Central States Communication Association annual meeting, St. Louis, MO. (Gustav Friedrich Award for Top Student Paper: Communication Education Division; Past Officers Top Debut Paper Award)
- Levine, K. J., & Tollison, A. C. (2008, April). *Predicting participant satisfaction: Communication apprehension and argumentativeness in the mediation setting*. Paper presented at the Southern States Communication Association annual meeting, Savannah, GA.

- Tollison, A. C., & Brooks, A. M. (2008, April). *E-evaluating email expectations: Exploration into the e-world of education*. Paper presented at the Southern States Communication Association annual meeting, Savannah, GA.
- Tollison, A. C., Levine, K. J., & Brooks, A. M. (2007, November). *Sarcasm, smiling and sincerity: Creation of the Nonverbal Politeness Scale*. Paper presented at the National Communication Association annual meeting, Chicago, IL.
- Brooks, A. M., & Tollison, A. C. (2007, March). *Inducing impulse: Facework and communication clarity as motivators in the classroom*. Paper presented at the Southern States Communication Association annual meeting, Louisville, KY. (Top Paper Award: Instructional Development Division)
- Levine, K. J., Asbury, M. E., Tollison, A. C., & Brooks, A. M. (2006, November). "Hold on, I thought I was in charge:" *Satisfaction, motivation, information sharing, and leader change in small groups*. Paper presented at the National Communication Association annual meeting, San Antonio, TX.
- Tollison, A. C., & Brooks, A. M. (2006, November). *Making verbal pauses Taboo[®]*. Paper presented at the National Communication Association annual meeting, San Antonio, TX.
- Levine, K. J., Brooks, A. M., Asbury, M. E., & Tollison, A. C. (2006, April). *Mechanisms of motivation: The elements of trust at work*. Paper presented at the Eastern Communication Association annual meeting, Philadelphia, PA. (Top Paper Award: Organizational Communication Division)
- Asbury, M. E., Brooks, A. M., & Tollison, A. C. (2006, April). *Smiling smooth talkers: Charismatic leadership, politeness, and motivation*. Paper presented at the Southern States Communication Association annual meeting, Dallas, TX. (Authorship order is alphabetical, Top Paper Award: Applied Communication Division)
- Tollison, A. C., & Levine, K. J. (2006, April). *Extending the politeness theory to mediation discourse: Does facework make a difference?* Paper presented at the Southern States Communication Association annual meeting, Dallas, TX.

Manuscripts In Preparation (Long-Term)

- Perks, L., Turner, J. S., & Tollison, A. C. *Podcasts: A uses and gratifications study* (working title).
- Tollison, A. C. *Stereotype threat and male nurse-patient interactions*.
- Tollison, A. C., Levine, K. J., Brooks, A. M., & Asbury, M. B. *Politeness in 2018: Contextual, racial, and regional differences*.
- Tollison, A. C., Turner, J., Poloskey, L., Hopkins, B., & Fontaine, D. *Intersection of concussion-education document readability and student-athlete health literacy*.

Service to the Field

Journal Reviewer:

- 2017 – Reviewer: *Journal of Applied Communication Research*
 2015 – Reviewer: *LPH Undergraduate Journal*
 2015 – Reviewer: *Southern Communication Journal*

Textbook Reviewer/Respondent:

- 2017 – Chapter Reviewer: *The Research Experience: Planning, Conducting, and Reporting Research* textbook
 2016 – Participant: Cengage Learning *Interpersonal Communication Learning Materials Improved Because of You* focus group. Online focus group.
 2016 – Participant: Pearson Communication and Technology focus group. Austin, TX.
 2016 – Reviewer: *Pearson Writer*
 2014 – Reviewer: *Communication & You* by D. O’Hair & M. Weimann. Bedford/St. Martins.
 2014 – Participant: *Interpersonal Communication & You* focus group. Chicago, IL.
 2014 – Participant: *Communication & You* focus group. Chicago, IL.

Conference Service:

- 2018 – Chair: Interpersonal Communication Division of SSCA
 2017 – Reviewer: Interpersonal Communication Division of SSCA
 2016 – Reviewer: Health Communication Division of ICA
 2016 – Respondent: Applied Communication Division of NCA
 2015 – Reviewer: Interpersonal Communication Division of ICA
 2015 – Reviewer: Health Communication Division of ICA
 2015 – Reviewer: Interpersonal Communication Division of NCA
 2015 – Reviewer: Lambda Pi Eta Division of NCA
 2015 – Reviewer: Communication & Cognition Division of NCA
 2015 – Reviewer: Interpersonal Communication Division of NCA
 2014 – Reviewer: Applied Communication Division of ECA
 2014 – Reviewer: Interpersonal Communication Division of SSCA
 2014 – Reviewer: Communication & Cognition Division of NCA
 2012 – Reviewer: Applied Communication Division of NCA
 2011 – Reviewer: GIFTS Division of the NCA
 2010 – Chair: Language and Social Interaction Division of ICA
 2008 – Respondent: Interpersonal Communication Division SSCA
 2008 – Reviewer: Applied Communication Division of SSCA
 2008 – Reviewer: Interpersonal Communication Division of SSCA
 2007 – Reviewer: Interpersonal Communication Division of ECA
 2007 – Chair: Interpersonal Communication Division of ECA

Invited Guest Lectures

2017:

The Applied Nature of Communication Studies. Presented at Boise State University: COMM 304 (Perspectives of Communication)

Health communication. Presented at The Center at Punchard (Senior Citizen Center; North Andover, MA) – 4 week course

Updated Fall 2017

2016:

Health communication: Regaining a sense of control during times of uncertainty. Presented at the Center at PUNCHARD; Parkinson's Disease Support Group

Communication and impact. Presented at Babson College: MBA program.

Lying and deception. Presented at The Center at PUNCHARD – 5 week course

Persuasion and entrepreneurship. Presented at Babson College: Summer Venture Program.

2015:

Communicating effectively: Structuring and delivering the 'pitch'. Invited series presented at Babson College: MBA program.

2014:

Lying and deception in the theatre. Presented at the opening night round table for *The Shape of Things*, Merrimack College.

The role of communication in health care. Presented at the University of the Incarnate Word: First-Year Masters Development Survey Course.

Stereotype threat in nurse-patient interactions. Presented at Boston College: Faculty Research Colloquium.

2012:

Culture and communication. Presented at Concordia University Texas: Fundamentals of Communication Course.

Primary and secondary research in case challenges. Presented at the University of Texas at Austin: McComb's Business Communication Course.

Communication research. Presented at the University of Texas at Austin: Team-Based Communication Course.

2011:

Communicatively coping with stigmatized cancers. Presented at the University of Texas at Austin: Health Communication Course.

2010:

Culture in organizations. Presented at the University of Texas at Austin: Team-Based Communication Course.

Teaching advice. Presented at the University of Texas at Austin: Communication Studies Graduate Colloquium Series.

Updated Fall 2017

2009:

Understanding and appreciating differences and resolving conflict. Presented at the University of Texas at Austin: Education Psychology Leadership Course.

Establishing student/faculty research. Presented at the University of Texas at Austin: Communication Studies Graduate Colloquium Series.

How to conference and network. Presented at the University of Texas at Austin: Communication Studies Graduate Colloquium Series.

Tenure Track Appointments

Merrimack College

Assistant Professor of Communication & Media (Fall 2012 – Present)

COM 2010: Communication Methods
 COM 2201: Introduction to Interpersonal Communication
 COM 2501/2801: Introduction to Applied Communication (developed as new course)
 COM 3221: Conflict Management
 COM 3321/4625: Health Communication
 COM 3241: Lying & Deception
 COM 3241M: Lying & Deception (Mobile Merrimack iPad course)
 COM 3241C: Lying & Deception (online course)
 COM 3850: Communication Internship
 COM 4011: Special Topics in Health Campaigns (developed as new course)
 COM 4500: Communication & Advocacy (developed as new course; haven't taught yet)
 COM 4801: Directed Study in Communication
 FYE 10000K: First-Year Experience Seminar
 MPA 6200: Research Methods and Evaluation (Grad course; developed as new course)
 MPA 6620: Health Communication (Grad course; developed as new course)

Instructor Appointments

St. Edward's University

Adjunct Professor (August 2011 – May 2012)

COMM 1317: *Presentational Speaking*

Austin Community College

Adjunct Faculty (August 2011 – May 2012)

SPCH 1311: *Introduction to Speech Communication*

University of Texas at Austin

Assistant Instructor (August 2007 – May 2011)

CMS 314L: *Language, Communication, and Culture*

CMS 306M: *Professional Communication Skills*

Concordia University Texas

Adjunct Professor (January 2010 – May 2010)

COMM 2300: *Fundamentals of Communication*

University of Tennessee

Lecturer (August 2005 – August 2007)

Graduate Teaching Associate (August 2004 – August 2005)

COM 240: *Business and Professional Communication*

Teaching Assistant Appointments

University of Texas at Austin

Teaching Assistant (January 2009 – May 2009)

CMS 354: *Conflict and Communication*

University of Tennessee

Graduate Teaching Assistant (August 2003 – August 2004)

Graduate Research Assistant Appointments

Graduate Research Assistant (August 2008 – August 2010): Dr. Erin Donovan

Graduate Research Assistant (January 2008 – August 2008): Dr. Jorge Pena

Graduate Research Assistant (May 2004 – August 2004): Dr. Kelby Halone

Merrimack College Service

College Service

TES: Transfer Evaluation System Administrator, Dept. of Communication & Media – Merrimack College (Fall 2017)

Quantitative Reasoning Assessment – Merrimack College (Fall 2016 – Present)

Nominations and Elections – Merrimack College (Fall 2016 – Present)

Undergraduate Curriculum – Merrimack College (Fall 2016 – Present)

Student Conduct Board – Merrimack College (Fall 2015 – Present)

Faculty Calendar Advisory Committee – Merrimack College (Fall 2015 – Present)

Faculty-Elected Member of the Registrar Search Committee – Merrimack College (Fall 2014 – Spring 2015)

Honorary Degree Committee – Merrimack College (Fall 2014 – Spring 2015)

Interfaith Alliance (Co-Chair) – Merrimack College (Fall 2014 – Summer 2015)

* Recognized as Student Organization of the Year

Academic Integrity Board – Merrimack College (Fall 2013 – Summer 2015)

Technology Resources Committee – Merrimack College (Fall 2013 – Summer 2015)

Mobile Technology Advisory Committee – Merrimack College (Summer 2013 – Present)

Mobile Technology Super User Committee – Merrimack College (Summer 2013 – Present)

Dept. of Communication Faculty Search Committee– Merrimack College (2012 – Present)

Lambda Pi Eta (Academic Advisor) – Merrimack College (Fall 2012 – Present)

Directed Undergraduate Honors Projects

LeBert, Cassidy, & Regan, Kayla (2016-2017): *Health literacy and college health center consent documents*. Honors Thesis.

Cannella, Robert (2013-2014): *“I am just another face in the crowd”: Group identification and residential status at college*. Honors Thesis.

Bajor, Anne (2012-2013): *“But you wouldn’t lie to me, right?” Testing the truth bias theory: An analysis of deception use in romantic relationships*. Honors Thesis.

Directed Undergraduate Research

Coviello, J. (2016-2017). *First-year orientation and college identification*. Paper to be submitted to the annual convention of the National Communication Association, Dallas, TX.

Mills, B. (2016-2017). *Framing discussions of Zika through linguistic agency: Implications on perceived severity and susceptibility*. Paper to be submitted to the annual convention of the National Communication Association, Dallas, TX.

Giammasi, M., Gervais, S., MacArthur, H., Morr, M., Bowring, M., & Levine, D. (2015-2016). *Exploring body image on college campuses: Health literacy and self-efficacy as influential factors*. Paper presented at the annual convention of the Southern States Communication Association, Austin, TX.

Cannella, R., Gilroy, B., Kasper, A., & Yenick, A. (2013-2014). *Organizational identification among college commuter students and resident students*. Paper presented at the annual convention of the Eastern Communication Association, Providence, RI.

Teaching & Research Circles Participated In

R: Research Statistics Group (2013 – 2014).

Student Engagement in the Classroom Teaching Circle (Spring 2014).

Service at Other Academic Institutions

University Service

- Society of Professional Mediators – Univ. of Texas at Austin (2008 – 2012)
- Willie Nelson Center Students for Peace – Univ. of Texas at Austin (2008 – 2012)
- Communication Studies Interest Committee – Univ. of Texas at Austin (2008 – 2012)
- Departmental Test Writing Committee – Univ. of Texas at Austin (2007 – 2008)
- Waterski and Wakeboard Club (Academic Advisor) – Univ. of Tennessee (2005-2006)

Mentoring

- Intellectual Entrepreneurship Pre-Graduate School Internship – Josh Prater
University of Texas at Austin (Fall 2011 & Spring 2012)
- Intellectual Entrepreneurship Pre-Graduate School Internship – John Osborne
University of Texas at Austin (Spring 2011)
- University of Texas Project on Conflict Resolution Summer Symposium.
Assistant Director – University of Texas at Austin (2009 & 2010)

Community Service

- Manager of the Department of Communication Studies city kickball team (2009 – 2011)
- Head coach and manager of a local Knoxville, TN youth baseball team (2006 & 2007)

Awards and Recognitions

Top Paper Award

Southern States Communication Association, Interpersonal Communication Division (2017)

Top Four Paper Award

National Communication Association, Applied Communication Division (2011)

Top Four Paper Award

National Communication Association, Family Communication Division (2011)

Outstanding Assistant Instructor Award

University of Texas at Austin (2010)

Top Paper Award

Southern States Communication Association, Language and Social Interaction Division (2010)

Gustav Friedrich Award for Top Student Paper

Central States Communication Association (2009)

Past Officers Top Debut Paper Award

Central States Communication Association (2009)

Communication Studies Academic Award (2007 & 2008)

University of Texas at Austin

Top Paper Award

Southern States Communication Association, Instructional Development Division (2007)

College of Communication and Information Outstanding Lecturer

University of Tennessee (2007)

Top Paper Award

Eastern Communication Association, Organizational Communication Division (2006)

Top Paper Award

Southern States Communication Association, Applied Communication Division (2006)

College of Communication and Information Outstanding M.S. Student

University of Tennessee (2005)

The Chancellor's List (2005 – 2006, 2004 – 2005)**Phi Sigma Theta**

University of Tennessee Honor Society (2002 – 2003)

The National Dean's List (2002 – 2003, 2001 – 2002, 2000 – 2001, 1999 – 2000)**All American Scholar (2001, 2000)****Phi Theta Kappa, Vice-President**

International Honor Society (2000 – 2001)

Professional Memberships

National Communication Association
 International Communication Association
 Eastern Communication Association
 Southern States Communication Association

Scholar Interview Series

Yakademics.com (2009 – 2012)

- *Theory*, featuring Charles Berger, UC Davis

- *Power and Humor*, featuring Dennis Mumby, UNC Chapel Hill
- *NCA*, featuring Betsy Back, University of Montana, and Dawn Braithwaite, University of Nebraska-Lincoln
- *Rhetoric*, featuring Barry Brummett, UT Austin
- *Productivity*, featuring Mark Knapp, UT Austin
- *Technology*, featuring Keri Stephens, UT Austin

Additional Professional Experience

Consulting

Babson College MBA Program Communication Consultant (2015-Present)

Texas Evening MBA Program Consultant - University of Texas at Austin (2008-2011)

MBA PLUS Consultant – University of Texas at Austin (2008-2010)

Community Television of Knoxville

Production Assistant