

What does CARE stand for?

CARE is an acronym that stands for Campus Assessment, Response, and Evaluation.

What is the CARE Team?

The CARE Team at Merrimack College is dedicated to the health and success of each student academically, socially, emotionally, physically, and spiritually. The purpose of the team is to identify and develop a plan for students who may be experiencing more than ordinary transitional issues and may need a member of the campus community to check-in or offer assistance. Through this outreach, it is our goal to make students aware of the resources available to them to help them be successful.

What kinds of issues can the CARE Team help with?

Typically, students who are referred to the CARE Team have recently shown some kind of distress or significant change in regular behavior, either in- or outside of the classroom. This can be due to the stresses of the academic calendar, a change in financial status, the death of a loved one, a challenging living situation, a recent illness or injury, or any other number of challenging issues that face college students today.

Any concerns regarding a student that may warrant some kind of intervention can be referred to the CARE Team for review.

How do I submit a CARE Report?

You can submit a CARE referral through: www.merrimack.edu/care-report

Who is on the CARE Team?

CARE is comprised of representatives from:
Dean of Students Office
Community Standards
Residence Life
Counseling & Wellness
Campus Ministry
Graduate Center
Athletics
Advising
Academic Success Center
Accessibility Services



Who can submit a CARE Report?

All members of the Merrimack College community can submit a CARE Report on behalf of any student regardless of their class year or enrollment status. This includes graduate, part time and online students.

What does the CARE Team do with my report?

The CARE Team meets weekly to review all referred cases and determine appropriate outreach and next steps based on student needs and resources. The CARE Team utilizes a vast network of faculty and staff across campus to identify key people to help the student resolve their concern and to succeed at the College. Once a connection between a student and staff member has been made and resources have been offered, the CARE Team will follow-up to ensure the student is in the best possible place to continue with their education.

Recognizing the sensitive nature of personal circumstances, the CARE Team is committed to protecting the privacy of our students. When a CARE Report is submitted, the name of the student, name of the reporter, and all information within the report are kept private within the CARE Team unless there is an imminent threat to the safety of the student or others within the community.

What can I expect when I submit a CARE Report?

When a member of the campus community submits a report, it is typically reviewed by a member of the CARE Team within 24 hours. Members of the CARE Team will make every effort to notify the person who submitted the report to confirm receipt and to possibly inquire about additional information. If you would like an update about a referral you submitted, please contact a member of the CARE Team and information will be shared as appropriate.

Will the CARE Report go on a student's permanent record?

No, CARE referrals are not part of a student's record.

Contact the CARE Team

Dean of Students Office:



(978) 837-5175



3rd Floor, Sakowich Campus Center



CARE e-mail: <u>care@merrimack.edu</u>



CARE Team website: www.merrimack.edu/care



Submit a CARE Report: www.merrimack.edu/care-report



Merrimack College Police Department:

Emergency: (978) 837-5911 | Non-emergency: (978) 837-5555

